

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	13,173	12,658	515	4.1%	
ED Attendances	89,938	89,294	644	0.7%	
Emergency presentations	85,824	84,265	1,559	1.9%	
Emergency presentation by triage category	T1: Resuscitation	229	245	-16	-6.5%
	T2: Emergency	8,305	7,797	508	6.5%
	T3: Urgent	24,771	25,256	-485	-1.9%
	T4: Semi-urgent	40,233	40,421	-188	-0.5%
	T5: Non-urgent	12,286	10,546	1,740	16.5%
Admissions to hospital from EDs	7,008	7,358	-350	-4.8%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	23m	24m	-1m	26m
	% started treatment on time	68.5%	65.1%	3.4 percentage points	63.1%
	Median time to treatment	18m	18m	0m	20m
	T3: Urgent 90th percentile time to treatment	59m	58m	1m	1h 11m
	% started treatment on time	73.5%	72.7%	0.8 percentage points	69.3%
	Median time to treatment	25m	24m	1m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 40m	1h 38m	2m	1h 48m
	% started treatment on time	78.1%	78.8%	-0.7 percentage points	76.4%
	Median time to treatment	21m	22m	-1m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 40m	1h 40m	0m	1h 30m
	% started treatment on time	93.3%	93.4%	-0.1 percentage points	94.3%
Patients starting treatment on time %	77.8%	77.3%	0.5 percentage points	74.1%	
Median time to leave the ED	1h 50m	1h 49m	1m	2h 51m	
90th percentile time to leave the ED	5h 10m	5h 01m	9m	7h 42m	
Patients leaving the ED within four hours of presentation	83.5%	84.2%	-0.7 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	12m
	90th percentile transfer of care time (minutes)	23m	22m	1m	34m
	Percent on target	94.5%	94.9%	-0.4 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	4,539	3,986	553	13.9%	
Urgency category	Urgent	550	424	126	29.7%
	Semi-urgent	1,283	1,215	68	5.6%
	Non-urgent	2,593	2,231	362	16.2%
Patients on waiting list ready for elective surgery at the end of quarter	6,260	5,998	262	4.4%	
Urgency category	Urgent	17	<10		
	Semi-urgent	678	599	79	13.2%
	Non-urgent	5,565	5,399	166	3.1%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	42 days	44 days	-2 days	51 days
		90th percentile	85 days	78 days	7 days	95 days
	Non-urgent	Median	285 days	142 days	143 days	320 days
		90th percentile	427 days	334 days	93 days	435 days
Elective surgery procedures performed on time	All procedures	83%	99.2%	-16.2 percentage points	82.4%	
	Urgent	99.8%	100.0%	-0.2 percentage points	99.8%	
	Semi-urgent	93.0%	99.0%	-6.0 percentage points	88.3%	
	Non-urgent	74.5%	99.1%	-24.6 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	27,509	27,443	66	0.2%
	Acute	26,053	25,813	240	0.9%
	Acute Overnight	10,377	11,086	-709	-6.4%
	Acute Same Day	15,676	14,727	949	6.4%
	Non-acute	1,245	1,408	-163	-11.6%
	Mental health	211	222	-11	-5.0%
Average length of stay (days)	Acute	2.2	2.3	-0.1	
	Acute Overnight	4.1	4.1	0.0	
	Non-acute	11.9	11.1	0.8	
	Mental health	17.5	13.8	3.7	
Hospital bed days	All bed days	76,635	78,372	-1,737	-2.2%
	Acute	58,078	59,723	-1,645	-2.8%
	Non-acute	14,855	15,583	-728	-4.7%
	Mental health	3,702	3,066	636	20.7%
Babies born in District group 2 public hospitals	752	837	-85	-10.2%	

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(n/a) not applicable

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