

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	924	943	-19	-2.0%	
ED Attendances	5,735	6,906	-1,171	-17.0%	
Emergency presentations	5,366	6,408	-1,042	-16.3%	
Emergency presentation by triage category	T1: Resuscitation	50	6	44	733.3%
	T2: Emergency	756	670	86	12.8%
	T3: Urgent	1,567	1,758	-191	-10.9%
	T4: Semi-urgent	1,899	2,599	-700	-26.9%
	T5: Non-urgent	1,094	1,375	-281	-20.4%
Admissions to hospital from EDs	702	752	-50	-6.6%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	11m	11m	0m	9m
	T2: Emergency 90th percentile time to treatment	36m	31m	5m	26m
	% started treatment on time	46.1%	49.5%	-3.4 percentage points	63.1%
	Median time to treatment	22m	21m	1m	20m
	T3: Urgent 90th percentile time to treatment	1h 10m	1h 04m	6m	1h 11m
	% started treatment on time	62.8%	66.7%	-3.9 percentage points	69.3%
	Median time to treatment	23m	23m	0m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 33m	1h 27m	6m	1h 48m
	% started treatment on time	79.1%	80.3%	-1.2 percentage points	76.4%
	Median time to treatment	25m	19m	6m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 29m	1h 23m	6m	1h 30m
	% started treatment on time	94.6%	96.5%	-1.9 percentage points	94.3%
Patients starting treatment on time %	68.1%	72.1%	-4.0 percentage points	74.1%	
Median time to leave the ED	1h 42m	1h 25m	17m	2h 51m	
90th percentile time to leave the ED	5h 03m	4h 31m	32m	7h 42m	
Patients leaving the ED within four hours of presentation	83.1%	87.5%	-4.4 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	13m	10m	3m	12m
	90th percentile transfer of care time (minutes)	28m	25m	3m	34m
	Percent on target	91.6%	93.4%	-1.8 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	234	285	-51	-17.9%
Urgency category				
Urgent	29	38	-9	-23.7%
Semi-urgent	119	123	-4	-3.3%
Non-urgent	72	107	-35	-32.7%
Patients on waiting list ready for elective surgery at the end of quarter	421	404	17	4.2%
Urgency category				
Urgent	<5	0		
Semi-urgent	73	71	2	2.8%
Non-urgent	348	333	15	4.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	15 days	15 days	0 days	12 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	57 days	48 days	9 days	51 days
		90th percentile	97 days	83 days	14 days	95 days
	Non-urgent	Median	435 days	247 days	188 days	320 days
		90th percentile	(*)	345 days		435 days
Elective surgery procedures performed on time	All procedures	71.4%	97.4%	-26.0 percentage points	82.4%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	89.1%	96.7%	-7.6 percentage points	88.3%	
	Non-urgent	30.6%	97.2%	-66.6 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	2,223	2,162	61	2.8%
	Acute	2,092	2,042	50	2.4%
	Acute Overnight	914	992	-78	-7.9%
	Acute Same Day	1,178	1,050	128	12.2%
	Non-acute	51	56	-5	-8.9%
	Mental health	80	64	16	25.0%
Average length of stay (days)	Acute	2.1	2.4	-0.3	
	Acute Overnight	3.5	3.8	-0.3	
	Non-acute	14.7	15.5	-0.8	
	Mental health	15.9	12.8	3.1	
Hospital bed days	All bed days	6,434	6,487	-53	-0.8%
	Acute	4,414	4,800	-386	-8.0%
	Non-acute	748	870	-122	-14.0%
	Mental health	1,272	817	455	55.7%
Babies born in Far West public hospitals	43	51	-8	-15.7%	

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(n/a) not applicable

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