

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	3,152	2,984	168	5.6%	
ED Attendances	13,599	13,557	42	0.3%	
Emergency presentations	13,559	13,520	39	0.3%	
Emergency presentation by triage category	T1: Resuscitation	30	35	-5	-14.3%
	T2: Emergency	1,747	2,058	-311	-15.1%
	T3: Urgent	3,547	3,898	-351	-9.0%
	T4: Semi-urgent	6,553	5,923	630	10.6%
	T5: Non-urgent	1,682	1,606	76	4.7%
Admissions to hospital from EDs	2,350	2,436	-86	-3.5%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	8m
	T2: Emergency 90th percentile time to treatment	22m	46m	-24m	24m
	% started treatment on time	83.6%	68.3%	15.3 percentage points	67.3%
	Median time to treatment	22m	27m	-5m	21m
	T3: Urgent 90th percentile time to treatment	1h 49m	2h 04m	-15m	1h 11m
	% started treatment on time	70.1%	56.7%	13.4 percentage points	69.1%
	Median time to treatment	55m	49m	6m	28m
	T4: Semi-urgent 90th percentile time to treatment	3h 17m	2h 56m	21m	1h 48m
	% started treatment on time	53.3%	56.8%	-3.5 percentage points	75.9%
	Median time to treatment	1h16m	1h00m	16m	7m
	T5: Non-urgent 90th percentile time to treatment	3h 34m	2h 50m	44m	1h 17m
	% started treatment on time	67.0%	75.6%	-8.6 percentage points	95.5%
Patients starting treatment on time %	64.0%	60.5%	3.5 percentage points	75.6%	
Median time to leave the ED	3h 49m	3h 29m	20m	2h 55m	
90th percentile time to leave the ED	9h 17m	8h 31m	46m	7h 56m	
Patients leaving the ED within four hours of presentation	54.5%	62.2%	-7.7 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	12m
	90th percentile transfer of care time (minutes)	23m	23m	0m	33m
	Percent on target	95.9%	95.5%	0.4 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed		591	602	-11	-1.8%
Urgency category	Urgent	115	119	-4	-3.4%
	Semi-urgent	160	225	-65	-28.9%
	Non-urgent	301	235	66	28.1%
Patients on waiting list ready for elective surgery at the end of quarter		983	875	108	12.3%
Urgency category	Urgent	8	<5		
	Semi-urgent	117	116	1	0.9%
	Non-urgent	858	759	99	13.0%

Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	11 days	11 days	0 days	15 days
		90th percentile	24 days	24 days	0 days	28 days
	Semi-urgent	Median	68 days	41 days	27 days	57 days
		90th percentile	103 days	77 days	26 days	103 days
	Non-urgent	Median	346 days	238 days	108 days	340 days
		90th percentile	429 days	363 days	66 days	450 days
Elective surgery procedures performed on time	All procedures		75.7%	96.4%	-20.7 percentage points	78.1%
	Urgent		100.0%	100.0%	0.0 percentage points	99.6%
	Semi-urgent		83.8%	99.1%	-15.3 percentage points	86.2%
	Non-urgent		62.1%	91.9%	-29.8 percentage points	62.6%

Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Episodes	All episodes	4,400	4,411	-11	-0.2%
	Acute	4,215	4,200	15	0.4%
	Acute Overnight	3,488	3,380	108	3.2%
	Acute Same Day	727	820	-93	-11.3%
	Non-acute	23	11	12	109.1%
	Mental health	162	200	-38	-19.0%
Average length of stay (days)	Acute	3.3	3.1	0.2	
	Acute Overnight	3.7	3.6	0.1	
	Non-acute	4.4	7.4	-3.0	
	Mental health	9.9	8.9	1.0	
Hospital bed days	All bed days	15,507	14,830	677	4.6%
	Acute	13,801	12,964	837	6.5%
	Non-acute	102	81	21	25.9%
	Mental health	1,604	1,785	-181	-10.1%
Babies born in Maitland Hospital		372	372	0	0.0%

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(n/a) not applicable

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