

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	590	488	102	20.9%	
ED Attendances	5,002	3,849	1,153	30.0%	
Emergency presentations	4,910	3,741	1,169	31.2%	
Emergency presentation by triage category	T1: Resuscitation	14	22	-8	-36.4%
	T2: Emergency	374	410	-36	-8.8%
	T3: Urgent	1,096	1,087	9	0.8%
	T4: Semi-urgent	1,724	1,607	117	7.3%
	T5: Non-urgent	1,702	615	1,087	176.7%
Admissions to hospital from EDs	189	203	-14	-6.9%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	28m	28m	0m	23m
	% started treatment on time	64.2%	61.6%	2.6 percentage points	68.5%
	Median time to treatment	22m	23m	-1m	18m
	T3: Urgent 90th percentile time to treatment	1h 04m	1h 07m	-3m	59m
	% started treatment on time	67.2%	63.0%	4.2 percentage points	73.5%
	Median time to treatment	33m	35m	-2m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 38m	1h 38m	0m	1h 40m
	% started treatment on time	74.2%	71.8%	2.4 percentage points	78.1%
	Median time to treatment	21m	34m	-13m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 18m	1h 48m	-30m	1h 40m
	% started treatment on time	96.2%	93.9%	2.3 percentage points	93.3%
Patients starting treatment on time %	79.4%	71.5%	7.9 percentage points	77.8%	
Median time to leave the ED	1h 29m	1h 49m	-20m	1h 50m	
90th percentile time to leave the ED	4h 50m	5h 07m	-17m	5h 10m	
Patients leaving the ED within four hours of presentation	85.8%	83.9%	1.9 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	10m
	90th percentile transfer of care time (minutes)	27m	27m	0m	23m
	Percent on target	92.1%	91.3%	0.8 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	17	19	-2	-10.5%
Urgency category	Urgent	<5	<5	
	Semi-urgent	<5	<5	
	Non-urgent	17	17	0
Patients on waiting list ready for elective surgery at the end of quarter	13	11	2	18.2%
Urgency category	Urgent	0	0	0
	Semi-urgent	0	0	0
	Non-urgent	13	11	2

Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	(*)	(*)	42 days	
		90th percentile	(*)	(*)	85 days	
	Non-urgent	Median	62 days	61 days	1 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	94.1%	100%	-5.9 percentage points	83.0%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(*)	(*)		93.0%	
	Non-urgent	93.8%	100.0%	-6.2 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	864	671	193	28.8%
	Acute	826	630	196	31.1%
	Acute Overnight	286	267	19	7.1%
	Acute Same Day	540	363	177	48.8%
	Non-acute	38	41	-3	-7.3%
	Mental health	0	0		
Average length of stay (days)	Acute	2.9	3.7	-0.8	
	Acute Overnight	6.5	7.4	-0.9	
	Non-acute	7.0	10.3	-3.3	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,651	2,752	-101	-3.7%
	Acute	2,385	2,330	55	2.4%
	Non-acute	266	422	-156	-37.0%
	Mental health	0	0	0	
Babies born in Milton Ulladulla Hospital	<5	<5			

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(n/a) not applicable

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