

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,655	2,557	98	3.8%	
ED Attendances	11,874	11,013	861	7.8%	
Emergency presentations	11,484	10,881	603	5.5%	
Emergency presentation by triage category	T1: Resuscitation	45	63	-18	-28.6%
	T2: Emergency	1,297	1,277	20	1.6%
	T3: Urgent	3,714	3,995	-281	-7.0%
	T4: Semi-urgent	5,275	4,698	577	12.3%
	T5: Non-urgent	1,153	848	305	36.0%
Admissions to hospital from EDs	3,496	3,249	247	7.6%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	8m	2m	8m
	T2: Emergency 90th percentile time to treatment	28m	19m	9m	24m
	% started treatment on time	52.1%	71.4%	-19.3 percentage points	67.3%
	Median time to treatment	25m	16m	9m	21m
	T3: Urgent 90th percentile time to treatment	1h 09m	54m	15m	1h 11m
	% started treatment on time	60.4%	73.8%	-13.4 percentage points	69.1%
	Median time to treatment	37m	23m	14m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 37m	1h 15m	22m	1h 48m
	% started treatment on time	72.5%	83.9%	-11.4 percentage points	75.9%
	Median time to treatment	39m	25m	14m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 35m	1h 13m	22m	1h 17m
	% started treatment on time	95.9%	97.7%	-1.8 percentage points	95.5%
Patients starting treatment on time %	68.4%	79.7%	-11.3 percentage points	75.6%	
Median time to leave the ED	2h 18m	2h 15m	3m	2h 55m	
90th percentile time to leave the ED	8h 05m	7h 41m	24m	7h 56m	
Patients leaving the ED within four hours of presentation	74.5%	75.6%	-1.1 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	12m
	90th percentile transfer of care time (minutes)	38m	50m	-12m	33m
	Percent on target	84.8%	79.7%	5.1 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

## Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	1,001	875	126	14.4%
<b>Urgency category</b>				
Urgent	227	176	51	29.0%
Semi-urgent	356	327	29	8.9%
Non-urgent	329	302	27	8.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	1,757	1,477	280	19.0%
<b>Urgency category</b>				
Urgent	24	21	3	14.3%
Semi-urgent	284	234	50	21.4%
Non-urgent	1,449	1,222	227	18.6%

## Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	16 days	16 days	0 days	15 days
		90th percentile	28 days	27 days	1 days	28 days
	Semi-urgent	Median	56 days	49 days	7 days	57 days
		90th percentile	92 days	82 days	10 days	103 days
	Non-urgent	Median	386 days	269 days	117 days	340 days
		90th percentile	506 days	369 days	137 days	450 days
<b>Elective surgery procedures performed on time</b>	All procedures	75.5%	94.7%	-19.2 percentage points	78.1%	
	Urgent	99.1%	100.0%	-0.9 percentage points	99.6%	
	Semi-urgent	89.6%	96.3%	-6.7 percentage points	86.2%	
	Non-urgent	44.1%	89.7%	-45.6 percentage points	62.6%	

## Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	7,026	6,534	492	7.5%
	Acute	6,791	6,243	548	8.8%
	Acute Overnight	3,712	3,732	-20	-0.5%
	Acute Same Day	3,079	2,511	568	22.6%
	Non-acute	148	202	-54	-26.7%
	Mental health	87	89	-2	-2.2%
<b>Average length of stay (days)</b>	Acute	2.7	2.8	-0.1	
	Acute Overnight	4.1	3.9	0.2	
	Non-acute	7.4	8.3	-0.9	
	Mental health	11.3	11.4	-0.1	
<b>Hospital bed days</b>	All bed days	20,448	19,898	550	2.8%
	Acute	18,367	17,206	1,161	6.7%
	Non-acute	1,100	1,674	-574	-34.3%
	Mental health	981	1,018	-37	-3.6%
<b>Babies born in Port Macquarie Base Hospital</b>	203	200	3	1.5%	

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(n/a) not applicable

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