

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	330	341	-11	-3.2%	
ED Attendances	4,425	4,472	-47	-1.1%	
Emergency presentations	4,109	4,124	-15	-0.4%	
Emergency presentation by triage category	T1: Resuscitation	7	8	-1	-12.5%
	T2: Emergency	352	317	35	11.0%
	T3: Urgent	1,281	1,418	-137	-9.7%
	T4: Semi-urgent	2,048	2,060	-12	-0.6%
	T5: Non-urgent	421	321	100	31.2%
Admissions to hospital from EDs	237	215	22	10.2%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	9m
	T2: Emergency 90th percentile time to treatment	16m	15m	1m	26m
	% started treatment on time	73.6%	79.2%	-5.6 percentage points	61.4%
	Median time to treatment	14m	12m	2m	20m
	T3: Urgent 90th percentile time to treatment	37m	37m	0m	1h 14m
	% started treatment on time	84.4%	85.6%	-1.2 percentage points	68.8%
	Median time to treatment	14m	14m	0m	26m
	T4: Semi-urgent 90th percentile time to treatment	57m	1h 01m	-4m	1h 54m
	% started treatment on time	91.2%	89.9%	1.3 percentage points	75.7%
	Median time to treatment	11m	14m	-3m	26m
	T5: Non-urgent 90th percentile time to treatment	43m	1h 26m	-43m	1h 56m
	% started treatment on time	99.8%	96.4%	3.4 percentage points	90.8%
Patients starting treatment on time %	88.4%	88.0%	0.4 percentage points	72.6%	
Median time to leave the ED	1h 26m	1h 23m	3m	2h 35m	
90th percentile time to leave the ED	4h 30m	4h 15m	15m	6h 34m	
Patients leaving the ED within four hours of presentation	87.2%	88.9%	-1.7 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	12m
	90th percentile transfer of care time (minutes)	18m	22m	-4m	28m
	Percent on target	96.9%	97.2%	-0.3 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>		426	441	-15	-3.4%
<b>Urgency category</b>	Urgent	13	36	-23	-63.9%
	Semi-urgent	161	120	41	34.2%
	Non-urgent	209	242	-33	-13.6%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		842	657	185	28.2%
<b>Urgency category</b>	Urgent	0	<5		
	Semi-urgent	84	95	-11	-11.6%
	Non-urgent	758	562	196	34.9%

### Elective surgery performance


			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	15 days	11 days	4 days	16 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	50 days	54 days	-4 days	55 days
		90th percentile	81 days	90 days	-9 days	89 days
	Non-urgent	Median	319 days	219 days	100 days	336 days
		90th percentile	385 days	362 days	23 days	413 days
<b>Elective surgery procedures performed on time</b>	All procedures		89%	93%	-4.0 percentage points	83.5%
	Urgent		100.0%	100.0%	0.0 percentage points	99.9%
	Semi-urgent		95.7%	92.5%	3.2 percentage points	91.4%
	Non-urgent		83.3%	92.1%	-8.8 percentage points	71.6%

### Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Episodes</b>	All episodes	1,482	1,363	119	8.7%
	Acute	1,342	1,257	85	6.8%
	Acute Overnight	364	400	-36	-9.0%
	Acute Same Day	978	857	121	14.1%
	Non-acute	140	106	34	32.1%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	1.7	2.1	-0.4	
	Acute Overnight	3.8	4.4	-0.6	
	Non-acute	16.0	17.2	-1.2	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	4,581	4,427	154	3.5%
	Acute	2,345	2,606	-261	-10.0%
	Non-acute	2,236	1,821	415	22.8%
	Mental health	0	0	0	
<b>Babies born in Murwillumbah District Hospital</b>		15	21	-6	-28.6%

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(n/a) not applicable

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