

### Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,492	1,473	19	1.3%	
ED Attendances	15,558	15,611	-53	-0.3%	
Emergency presentations	15,432	15,487	-55	-0.4%	
Emergency presentation by triage category	T1: Resuscitation	157	160	-3	-1.9%
	T2: Emergency	1,081	625	456	73.0%
	T3: Urgent	3,985	3,916	69	1.8%
	T4: Semi-urgent	9,966	10,671	-705	-6.6%
	T5: Non-urgent	243	115	128	111.3%
Admissions to hospital from EDs	4,274	3,889	385	9.9%	

### Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	26m	23m	3m	25m
	% started treatment on time	58.2%	60.8%	-2.6 percentage points	58.7%
	Median time to treatment	21m	17m	4m	23m
	T3: Urgent 90th percentile time to treatment	1h 08m	42m	26m	1h 06m
	% started treatment on time	69.4%	82.5%	-13.1 percentage points	66.2%
	Median time to treatment	35m	26m	9m	40m
	T4: Semi-urgent 90th percentile time to treatment	2h 11m	1h 56m	15m	2h 17m
	% started treatment on time	71.3%	77.0%	-5.7 percentage points	66.4%
T5: Non-urgent	Median time to treatment	57m	56m	1m	44m
	90th percentile time to treatment	3h 02m	2h 26m	36m	2h 44m
	% started treatment on time	75.6%	81.1%	-5.5 percentage points	80.1%
Patients starting treatment on time %	69.9%	77.8%	-7.9 percentage points	66.1%	
Median time to leave the ED	3h 15m	3h 05m	10m	3h 01m	
90th percentile time to leave the ED	6h 17m	6h 39m	-22m	6h 03m	
Patients leaving the ED within four hours of presentation	69.9%	70.4%	-0.5 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	11m	12m**	-1m	11m
	90th percentile transfer of care time (minutes)	24m	23m**	1m	22m
	Percent on target	95.2%	93.7%**	1.5 percentage points	95.8%

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
 (n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	1,553	1,510	43	2.8%
<b>Urgency category</b>				
Urgent	494	488	6	1.2%
Semi-urgent	421	416	5	1.2%
Non-urgent	592	567	25	4.4%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	1,758	1,964	-206	-10.5%
<b>Urgency category</b>				
Urgent	24	48	-24	-50.0%
Semi-urgent	298	301	-3	-1.0%
Non-urgent	1,436	1,615	-179	-11.1%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	6 days	6 days	0 days	6 days
		90th percentile	21 days	22 days	-1 days	21 days
	Semi-urgent	Median	44 days	46 days	-2 days	40 days
		90th percentile	80 days	80 days	0 days	79 days
	Non-urgent	Median	190 days	177 days	13 days	183 days
		90th percentile	385 days	368 days	17 days	379 days
<b>Elective surgery procedures performed on time</b>	All procedures	92.8%	95.8%	-3.0 percentage points	93.6%	
	Urgent	100.0%	100.0%	0.0 percentage points	100.0%	
	Semi-urgent	99.5%	99.5%	0.0 percentage points	98.5%	
	Non-urgent	81.9%	89.4%	-7.5 percentage points	84.5%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	10,064	9,188	876	9.5%
	Acute	9,829	8,998	831	9.2%
	Acute Overnight	4,830	4,539	291	6.4%
	Acute Same Day	4,999	4,459	540	12.1%
	Non-acute	153	129	24	18.6%
	Mental health	82	61	21	34.4%
<b>Average length of stay (days)</b>	Acute	2.5	2.9	-0.4	
	Acute Overnight	4.1	4.7	-0.6	
	Non-acute	8.5	8.0	0.5	
	Mental health	18.6	18.6	0.0	
<b>Hospital bed days</b>	All bed days	27,853	28,000	-147	-0.5%
	Acute	25,026	25,835	-809	-3.1%
	Non-acute	1,299	1,029	270	26.2%
	Mental health	1,528	1,136	392	34.5%
<b>Babies born in The Children's Hospital at Westmead</b>	<5	<5			

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(n/a) not applicable

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