

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	403	337	66	19.6%	
ED Attendances	2,816	2,568	248	9.7%	
Emergency presentations	2,720	2,465	255	10.3%	
Emergency presentation by triage category	T1: Resuscitation	18	18	0	0.0%
	T2: Emergency	372	300	72	24.0%
	T3: Urgent	760	693	67	9.7%
	T4: Semi-urgent	1,061	1,005	56	5.6%
	T5: Non-urgent	509	449	60	13.4%
Admissions to hospital from EDs	265	277	-12	-4.3%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	7m	2m	8m
	T2: Emergency 90th percentile time to treatment	31m	19m	12m	23m
	% started treatment on time	63.6%	71.9%	-8.3 percentage points	68.5%
	Median time to treatment	17m	15m	2m	18m
	T3: Urgent 90th percentile time to treatment	46m	40m	6m	59m
	% started treatment on time	75.2%	83.1%	-7.9 percentage points	73.5%
	Median time to treatment	22m	19m	3m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 36m	1h 13m	23m	1h 40m
	% started treatment on time	79.3%	84.9%	-5.6 percentage points	78.1%
	Median time to treatment	24m	17m	7m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 43m	1h 23m	20m	1h 40m
	% started treatment on time	92.1%	95.5%	-3.4 percentage points	93.3%
Patients starting treatment on time %	78.2%	84.6%	-6.4 percentage points	77.8%	
Median time to leave the ED	1h 56m	1h 33m	23m	1h 50m	
90th percentile time to leave the ED	5h 03m	4h 30m	33m	5h 10m	
Patients leaving the ED within four hours of presentation	82.7%	87.1%	-4.4 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	10m	7m	3m	10m
	90th percentile transfer of care time (minutes)	20m	17m	3m	23m
	Percent on target	97.1%	99.3%	-2.2 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	76	53	23	43.4%	
<b>Urgency category</b>	Urgent	<5			
	Semi-urgent	15	16	-1	-6.3%
	Non-urgent	44	35	9	25.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	101	49	52	106.1%	
<b>Urgency category</b>	Urgent	<5	0		
	Semi-urgent	11	14	-3	-21.4%
	Non-urgent	90	35	55	157.1%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	23 days	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	46 days	45 days	1 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	140 days	77 days	63 days	285 days
		90th percentile	(*)	(*)		427 days
<b>Elective surgery procedures performed on time</b>	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	100.0%	(*)		99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	93.0%	
	Non-urgent	100.0%	100.0%	0.0 percentage points	74.5%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	942	1,006	-64	-6.4%
	Acute	909	973	-64	-6.6%
	Acute Overnight	388	399	-11	-2.8%
	Acute Same Day	521	574	-53	-9.2%
	Non-acute	33	33	0	0.0%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	1.9	1.9	0.0	
	Acute Overnight	3.0	3.1	-0.1	
	Non-acute	8.9	6.9	2.0	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	1,985	2,030	-45	-2.2%
	Acute	1,692	1,802	-110	-6.1%
	Non-acute	293	228	65	28.5%
	Mental health	0	0	0	
<b>Babies born in Cooma Hospital and Health Service</b>	30	35	-5	-14.3%	

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Oct-Dec 2020 and provided only for comparison purposes