

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	4,892	4,923	-31	-0.6%	
ED Attendances	14,854	14,497	357	2.5%	
Emergency presentations	14,757	14,411	346	2.4%	
Emergency presentation by triage category	T1: Resuscitation	186	206	-20	-9.7%
	T2: Emergency	4,362	4,494	-132	-2.9%
	T3: Urgent	5,091	4,584	507	11.1%
	T4: Semi-urgent	4,104	4,108	-4	-0.1%
	T5: Non-urgent	1,014	1,019	-5	-0.5%
Admissions to hospital from EDs	5,713	5,617	96	1.7%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	9m	3m	8m
	T2: Emergency 90th percentile time to treatment	38m	24m	14m	24m
	% started treatment on time	43.5%	61.0%	-17.5 percentage points	67.3%
	Median time to treatment	25m	23m	2m	21m
	T3: Urgent 90th percentile time to treatment	1h 29m	1h 25m	4m	1h 11m
	% started treatment on time	61.3%	69.6%	-8.3 percentage points	69.1%
	Median time to treatment	32m	32m	0m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 41m	1h 30m	11m	1h 48m
	% started treatment on time	76.3%	79.8%	-3.5 percentage points	75.9%
	Median time to treatment	32m	36m	-4m	7m
	T5: Non-urgent 90th percentile time to treatment	2h 00m	1h 52m	8m	1h 17m
	% started treatment on time	90.3%	92.3%	-2.0 percentage points	95.5%
Patients starting treatment on time %	61.8%	71.1%	-9.3 percentage points	75.6%	
Median time to leave the ED	3h 48m	3h 58m	-10m	2h 55m	
90th percentile time to leave the ED	12h 29m	15h 56m	-207m	7h 56m	
Patients leaving the ED within four hours of presentation	57.9%	51.1%	6.8 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	12m
	90th percentile transfer of care time (minutes)	31m	42m	-11m	33m
	Percent on target	89.0%	83.0%	6.0 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed		911	909	2	0.2%
Urgency category	Urgent	279	218	61	28.0%
	Semi-urgent	369	324	45	13.9%
	Non-urgent	247	313	-66	-21.1%
Patients on waiting list ready for elective surgery at the end of quarter		874	1,044	-170	-16.3%
Urgency category	Urgent	22	22	0	0.0%
	Semi-urgent	257	241	16	6.6%
	Non-urgent	595	781	-186	-23.8%

Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	18 days	14 days	4 days	15 days
		90th percentile	28 days	27 days	1 days	28 days
	Semi-urgent	Median	52 days	44 days	8 days	57 days
		90th percentile	111 days	89 days	22 days	103 days
	Non-urgent	Median	349 days	151 days	198 days	340 days
		90th percentile	437 days	353 days	84 days	450 days
Elective surgery procedures performed on time	All procedures		81.7%	95.6%	-13.9 percentage points	78.1%
	Urgent		100.0%	100.0%	0.0 percentage points	99.6%
	Semi-urgent		81.3%	91.7%	-10.4 percentage points	86.2%
	Non-urgent		61.5%	96.5%	-35.0 percentage points	62.6%

Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Episodes	All episodes	11,189	11,141	48	0.4%
	Acute	10,606	10,644	-38	-0.4%
	Acute Overnight	7,407	7,380	27	0.4%
	Acute Same Day	3,199	3,264	-65	-2.0%
	Non-acute	158	149	9	6.0%
	Mental health	425	348	77	22.1%
Average length of stay (days)	Acute	3.5	3.5	0.0	
	Acute Overnight	4.6	4.6	0.0	
	Non-acute	10.1	10.4	-0.3	
	Mental health	11.3	13.5	-2.2	
Hospital bed days	All bed days	43,657	43,759	-102	-0.2%
	Acute	37,240	37,508	-268	-0.7%
	Non-acute	1,600	1,554	46	3.0%
	Mental health	4,817	4,697	120	2.6%
Babies born in Blacktown Hospital		960	928	32	3.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Oct-Dec 2020 and provided only for comparison purposes