

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		6,428	5,666	762	13.4%
All ED presentations		17,561	15,656	1,905	12.2%
Emergency presentations		17,271	15,339	1,932	12.6%
Triage category	T1: Resuscitation	191	158	33	20.9%
	T2: Emergency	2,471	2,038	433	21.2%
	T3: Urgent	7,610	6,711	899	13.4%
	T4: Semi-urgent	6,493	5,967	526	8.8%
	T5: Non-urgent	506	465	41	8.8%
Admissions to hospital from EDs		6,327	5,808	519	8.9%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		13,325	13,502	-177	-1.3%
All acute episodes		12,744	13,105	-361	-2.8%
	Overnight episodes	8,119	7,902	217	2.7%
	Same-day episodes	4,625	5,203	-578	-11.1%
Non-acute		581	397	184	46.3%
Average length of stay (days)	Acute	3.5	3.7	-0.2	-5.4%
	Acute overnight episodes	4.9	5.4	-0.5	-9.3%
	Non-acute	9.1	7.0	2.1	30.0%
All bed days		49,475	50,920	-1,445	-2.8%
Hospital bed days	Acute	44,192	48,128	-3,936	-8.2%
	Non-acute	5,283	2,792	2,491	89.2%
Babies born in Wollongong Hospital		668	669	-1	-0.1%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,581	1,817	-236	-13.0%
Urgency category	Urgent	590	728	-138	-19.0%
	Semi-urgent	440	515	-75	-14.6%
	Non-urgent	393	397	-4	-1.0%
Patients on waiting list ready for elective surgery at the end of quarter		2,287	2,045	242	11.8%
Urgency category	Urgent	62	95	-33	-34.7%
	Semi-urgent	442	389	53	13.6%
	Non-urgent	1,783	1,561	222	14.2%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	28m	24m	4m
		% started treatment on time	57.1%	58.2%	-1.1 percentage points
	T3: Urgent	Median time to treatment	23m	25m	-2m
		90th percentile time to treatment	1h 29m	1h 25m	4m
		% started treatment on time	64.7%	61.7%	3.0 percentage points
	T4: Semi-urgent	Median time to treatment	27m	31m	-4m
		90th percentile time to treatment	1h 59m	1h 47m	12m
		% started treatment on time	75.2%	75.8%	-0.6 percentage points
	T5: Non-urgent	Median time to treatment	29m	29m	0m
		90th percentile time to treatment	2h 13m	1h 44m	29m
		% started treatment on time	88.3%	91.9%	-3.6 percentage points
Patients starting treatment on time %			68.0%	67.5%	0.5 percentage points
Median time to leave the ED			3h 46m	3h 34m	12m
90th percentile time to leave the ED			12h 27m	16h 28m	-241m
Patients leaving the ED within four hours of presentation			56.2%	59.7%	-3.5 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	12m	2
	90th percentile transfer of care time (minutes)		43m	31m	12m
	Percent on target		80.4%	88.6%	-8.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	12 days	12 days	0 days
		90th percentile	27 days	28 days	-1 days
	Semi-urgent	Median	51 days	61 days	-10 days
		90th percentile	93 days	98 days	-5 days
	Non-urgent	Median	348 days	338 days	10 days
		90th percentile	381 days	363 days	18 days
Elective surgery procedures performed on time	All procedures		91.1%	94.4%	-3.3 percentage points
	Urgent		99.8%	99.9%	-0.1 percentage points
	Semi-urgent		88.9%	87.2%	1.7 percentage points
	Non-urgent		80.4%	93.7%	-13.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed