## Healthcare Quarterly

## Wagga Wagga Rural Referral Hospital



All arrivals at ED by ambulance  All ED presentations  Emergency presentations		2,475	2,185	200	
·			_,	290	13.3%
Emergency presentations		10,636	10,022	614	6.1%
		10,188	9,676	512	5.3%
T1: Resuscitation		37	32	5	15.6%
T2: Emergency		788	750	38	5.1%
Triage category T3: Urgent		4,438	4,285	153	3.6%
T4: Semi-urgent T5: Non-urgent		3,933 992	3,873 736	60 256	1.5% 34.8%
Admissions to hospital from EDs		3,810	4,258	-448	-10.5%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		9,043	9,302	-259	-2.8%
All acute episodes		8,585	9,141	-556	-6.1%
Overnight episodes		4,463	4,556	-93	-2.0%
Same-day episodes		4,122	4,585	-463	-10.1%
Non-acute		458	161	297	184.5%
Acute		2.5	2.6	-0.1	-3.8%
Average length of stay (days)  Acute overnight episo	des	3.9	4.2	-0.3	-7.1%
Non-acute		12.8	20.6	-7.8	-37.9%
All bed days		27,507	26,831	676	2.5%
Hospital bed days Acute		21,630	23,510	-1,880	-8.0%
Non-acute		5,877	3,321	2,556	77.0%
Babies born in Wagga Wagga Rural Referral H	ospital	274	241	33	13.7%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,305	1,299	6	0.5%
Urgent		211	208	3	1.4%
Urgency category Semi-urgent		411	332	79	23.8%
Non-urgent		617	697	-80	-11.5%
Patients on waiting list ready for elective surgery at the end of quarter		2,545	2,665	-120	-4.5%
Urgent		42	40	2	5.0%
Urgency category Semi-urgent		355	258	97	37.6%
Non-urgent		2,148	2,367	-219	-9.3%

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Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
		Median time to treatment	6m	7m	-1m
	T2: Emergency	90th percentile time to treatment	15m	19m	-4m
		% started treatment on time	80%	73.6%	6.4 percentage points
		Median time to treatment	19m	19m	0m
Time to treatment by triage category	T3: Urgent	90th percentile time to treatment	1h 05m	1h 05m	0m
		% started treatment on time	70.6%	70%	0.6 percentage points
		Median time to treatment	27m	24m	3m
	T4: Semi-urgent	90th percentile time to treatment	1h 42m	1h 27m	15m
		% started treatment on time	75.7%	79.3%	-3.6 percentage points
		Median time to treatment	20m	19m	1m
	T5: Non-urgent	90th percentile time to treatment	1h 40m	1h 33m	7m
		% started treatment on time	92.8%	95.4%	-2.6 percentage points
Patients starting treatment on time %			75.4%	75.8%	-0.4 percentage points
Median time to leave the ED			2h 59m	2h 35m	24m
90th percentile time to leave the ED			8h 51m	7h 25m	86m
Patients leaving the ED within four hours of presentation			64.5%	71.9%	-7.4 percentage points
	Median transfer of care time (minutes)		10m	11m	-1
Transfer of care	90th percentile transfer of care time (minutes)		23m	38m	-15m
	Percent on target		92.9%	86.0%	6.9 percentage points
Elective surgery perfomance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)		Median	16 days	15 days	1 days
	Urgent	90th percentile	28 days	27 days	1 days
	Semi-urgent	Median	48 days	45 days	3 days
		90th percentile	81 days	81 days	0 days
	Non-urgent	Median	313 days	286 days	27 days
		90th percentile	358 days	371 days	-13 days
Elective surgery procedures performed on time	All procedures		99.8%	93.1%	6.7 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.8%	98.2%	1.6 percentage points
	Non-urgent		99.7%	88.7%	11.0 percentage points

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy