

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		907	873	34	3.9%
All ED presentations		6,806	6,301	505	8.0%
Emergency presentations		6,310	5,844	466	8.0%
Triage category	T1: Resuscitation	31	28	3	10.7%
	T2: Emergency	617	552	65	11.8%
	T3: Urgent	1,910	1,958	-48	-2.5%
	T4: Semi-urgent	2,934	2,617	317	12.1%
	T5: Non-urgent	818	689	129	18.7%
Admissions to hospital from EDs		1,241	1,263	-22	-1.7%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		3,619	3,738	-119	-3.2%
All acute episodes		3,563	3,633	-70	-1.9%
Overnight episodes		1,498	1,530	-32	-2.1%
Same-day episodes		2,065	2,103	-38	-1.8%
Non-acute		56	105	-49	-46.7%
Average length of stay (days)	Acute	2.2	2.1	0.1	4.8%
	Acute overnight episodes	3.9	3.6	0.3	8.3%
	Non-acute	8.3	15.3	-7	-45.8%
All bed days		8,394	9,180	-786	-8.6%
Hospital bed days	Acute	7,928	7,569	359	4.7%
	Non-acute	466	1,611	-1,145	-71.1%
Babies born in Grafton Base Hospital		83	109	-26	-23.9%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		556	551	5	0.9%
Urgency category	Urgent	165	174	-9	-5.2%
	Semi-urgent	179	170	9	5.3%
	Non-urgent	212	207	5	2.4%
Patients on waiting list ready for elective surgery at the end of quarter		894	725	169	23.3%
Urgency category	Urgent	17	15	2	13.3%
	Semi-urgent	109	86	23	26.7%
	Non-urgent	768	624	144	23.1%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	30m	30m	0m
		% started treatment on time	57.6%	58.2%	-0.6 percentage points
	T3: Urgent	Median time to treatment	22m	23m	-1m
		90th percentile time to treatment	1h 05m	1h 14m	-9m
		% started treatment on time	67.8%	63.3%	4.5 percentage points
	T4: Semi-urgent	Median time to treatment	37m	32m	5m
		90th percentile time to treatment	1h 49m	1h 31m	18m
		% started treatment on time	69.4%	75.5%	-6.1 percentage points
	T5: Non-urgent	Median time to treatment	39m	33m	6m
		90th percentile time to treatment	2h 08m	1h 34m	34m
		% started treatment on time	88.6%	95.3%	-6.7 percentage points
Patients starting treatment on time %			69.9%	71.8%	-1.9 percentage points
Median time to leave the ED			2h 15m	2h 10m	5m
90th percentile time to leave the ED			6h 46m	6h 54m	-8m
Patients leaving the ED within four hours of presentation			75.3%	75.5%	-0.2 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	15m**	-1
	90th percentile transfer of care time (minutes)		31m	32m**	-1m
	Percent on target		88.2%	87.7%**	0.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	11 days	14 days	-3 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	50 days	48 days	2 days
		90th percentile	81 days	84 days	-3 days
	Non-urgent	Median	227 days	242 days	-15 days
		90th percentile	331 days	342 days	-11 days
Elective surgery procedures performed on time	All procedures		98.9%	99.1%	-0.2 percentage points
	Urgent		99.4%	100%	-0.6 percentage points
	Semi-urgent		98.9%	98.2%	0.7 percentage points
	Non-urgent		98.6%	99%	-0.4 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed