

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		5,335	4,967	368	7.4%
All ED presentations		22,438	20,111	2,327	11.6%
Emergency presentations		22,350	19,944	2,406	12.1%
Triage category	T1: Resuscitation	477	438	39	8.9%
	T2: Emergency	4,547	4,377	170	3.9%
	T3: Urgent	6,426	5,824	602	10.3%
	T4: Semi-urgent	8,199	7,125	1,074	15.1%
	T5: Non-urgent	2,701	2,180	521	23.9%
Admissions to hospital from EDs		9,121	8,368	753	9.0%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		20,231	18,952	1,279	6.7%
All acute episodes		19,552	18,682	870	4.7%
	Overnight episodes	11,031	10,740	291	2.7%
	Same-day episodes	8,521	7,942	579	7.3%
Non-acute		679	270	409	151.5%
Average length of stay (days)	Acute	3.3	3.5	-0.2	-5.7%
	Acute overnight episodes	5.1	5.3	-0.2	-3.8%
	Non-acute	9.4	9.7	-0.3	-3.1%
Hospital bed days	All bed days	70,739	67,905	2,834	4.2%
	Acute	64,353	65,279	-926	-1.4%
	Non-acute	6,386	2,626	3,760	143.2%
Babies born in Royal North Shore Hospital		692	785	-93	-11.8%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,697	1,688	9	0.5%
Urgency category	Urgent	491	541	-50	-9.2%
	Semi-urgent	657	573	84	14.7%
	Non-urgent	529	552	-23	-4.2%
Patients on waiting list ready for elective surgery at the end of quarter		2,493	2,288	205	9.0%
Urgency category	Urgent	67	59	8	13.6%
	Semi-urgent	572	487	85	17.5%
	Non-urgent	1,854	1,742	112	6.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	20m	18m	2m
		% started treatment on time	76.4%	77.1%	-0.7 percentage points
	T3: Urgent	Median time to treatment	20m	19m	1m
		90th percentile time to treatment	57m	51m	6m
		% started treatment on time	73.6%	76.7%	-3.1 percentage points
	T4: Semi-urgent	Median time to treatment	30m	28m	2m
		90th percentile time to treatment	1h 23m	1h 19m	4m
		% started treatment on time	79.3%	82.1%	-2.8 percentage points
	T5: Non-urgent	Median time to treatment	32m	31m	1m
		90th percentile time to treatment	1h 46m	1h 50m	-4m
		% started treatment on time	94.1%	94.2%	-0.1 percentage points
Patients starting treatment on time %			78.7%	80.6%	-1.9 percentage points
Median time to leave the ED			3h 31m	3h 34m	-3m
90th percentile time to leave the ED			9h 18m	8h 38m	40m
Patients leaving the ED within four hours of presentation			60.3%	59.3%	1.0 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	15m	-1
	90th percentile transfer of care time (minutes)		44m	36m	8m
	Percent on target		82.1%	84.3%	-2.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	8 days	8 days	0 days
		90th percentile	22 days	24 days	-2 days
	Semi-urgent	Median	42 days	47 days	-5 days
		90th percentile	91 days	90 days	1 days
	Non-urgent	Median	260 days	140 days	120 days
		90th percentile	386 days	343 days	43 days
Elective surgery procedures performed on time	All procedures		89.8%	95%	-5.2 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		90%	90.8%	-0.8 percentage points
	Non-urgent		80.2%	94.6%	-14.4 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed