

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		3,890	3,560	330	9.3%
All ED presentations		13,552	12,463	1,089	8.7%
Emergency presentations		13,441	12,365	1,076	8.7%
Triage category	T1: Resuscitation	75	57	18	31.6%
	T2: Emergency	1,920	1,669	251	15.0%
	T3: Urgent	5,990	5,011	979	19.5%
	T4: Semi-urgent	4,733	4,706	27	0.6%
	T5: Non-urgent	723	922	-199	-21.6%
Admissions to hospital from EDs		3,443	3,145	298	9.5%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		7,594	7,634	-40	-0.5%
All acute episodes		7,025	7,209	-184	-2.6%
Overnight episodes		4,335	4,354	-19	-0.4%
Same-day episodes		2,690	2,855	-165	-5.8%
Non-acute		569	425	144	33.9%
Average length of stay (days)	Acute	3.1	3.2	-0.1	-3.1%
	Acute overnight episodes	4.4	4.7	-0.3	-6.4%
	Non-acute	13.4	15.7	-2.3	-14.6%
All bed days		29,580	29,799	-219	-0.7%
Hospital bed days	Acute	21,959	23,146	-1,187	-5.1%
	Non-acute	7,621	6,653	968	14.5%
Babies born in Sutherland Hospital		334	339	-5	-1.5%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		712	668	44	6.6%
Urgency category	Urgent	86	88	-2	-2.3%
	Semi-urgent	255	217	38	17.5%
	Non-urgent	343	342	1	0.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,292	1,195	97	8.1%
Urgency category	Urgent	12	17	-5	-29.4%
	Semi-urgent	136	138	-2	-1.4%
	Non-urgent	1,144	1,040	104	10.0%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	14m	13m	1m
		90th percentile time to treatment	34m	34m	0m
		% started treatment on time	36.6%	37.5%	-0.9 percentage points
	T3: Urgent	Median time to treatment	33m	31m	2m
		90th percentile time to treatment	1h 22m	1h 17m	5m
		% started treatment on time	45.7%	48.8%	-3.1 percentage points
	T4: Semi-urgent	Median time to treatment	40m	35m	5m
		90th percentile time to treatment	1h 44m	1h 31m	13m
		% started treatment on time	71.9%	76.2%	-4.3 percentage points
	T5: Non-urgent	Median time to treatment	38m	31m	7m
		90th percentile time to treatment	1h 55m	1h 37m	18m
		% started treatment on time	91.3%	95.2%	-3.9 percentage points
Patients starting treatment on time %			55.7%	60.9%	-5.2 percentage points
Median time to leave the ED			3h 47m	3h 17m	30m
90th percentile time to leave the ED			9h 01m	7h 47m	74m
Patients leaving the ED within four hours of presentation			58.8%	67.5%	-8.7 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	14m	0
	90th percentile transfer of care time (minutes)		35m	28m	7m
	Percent on target		86.2%	90.7%	-4.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	14 days	14 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	55 days	56 days	-1 days
		90th percentile	87 days	86 days	1 days
	Non-urgent	Median	278 days	273 days	5 days
		90th percentile	347 days	357 days	-10 days
Elective surgery procedures performed on time	All procedures		96.6%	98.5%	-1.9 percentage points
	Urgent		98.8%	100%	-1.2 percentage points
	Semi-urgent		93.3%	98.2%	-4.9 percentage points
	Non-urgent		98.5%	98.2%	0.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed