

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		4,470	3,885	585	15.1%
All ED presentations		14,572	13,336	1,236	9.3%
Emergency presentations		14,492	13,227	1,265	9.6%
Triage category	T1: Resuscitation	111	118	-7	-5.9%
	T2: Emergency	2,585	2,782	-197	-7.1%
	T3: Urgent	6,475	6,054	421	7.0%
	T4: Semi-urgent	4,762	3,799	963	25.3%
	T5: Non-urgent	559	474	85	17.9%
Admissions to hospital from EDs		4,759	5,509	-750	-13.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		11,865	12,997	-1,132	-8.7%
All acute episodes		11,370	12,667	-1,297	-10.2%
Overnight episodes		5,835	6,286	-451	-7.2%
Same-day episodes		5,535	6,381	-846	-13.3%
Non-acute		495	330	165	50.0%
Average length of stay (days)	Acute	2.9	2.9	0.0	0.0%
	Acute overnight episodes	4.8	4.8	0	0.0%
	Non-acute	15.0	13.3	1.7	12.8%
All bed days		40,699	40,800	-101	-0.2%
Hospital bed days	Acute	33,274	36,397	-3,123	-8.6%
	Non-acute	7,425	4,403	3,022	68.6%
Babies born in Bankstown / Lidcombe Hospital		466	527	-61	-11.6%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,410	1,454	-44	-3.0%
Urgency category	Urgent	227	218	9	4.1%
	Semi-urgent	389	344	45	13.1%
	Non-urgent	654	764	-110	-14.4%
Patients on waiting list ready for elective surgery at the end of quarter		1,708	1,691	17	1.0%
Urgency category	Urgent	42	49	-7	-14.3%
	Semi-urgent	271	241	30	12.4%
	Non-urgent	1,395	1,401	-6	-0.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	13m	10m	3m
		90th percentile time to treatment	43m	30m	13m
		% started treatment on time	42.9%	55.2%	-12.3 percentage points
	T3: Urgent	Median time to treatment	32m	23m	9m
		90th percentile time to treatment	2h 10m	1h 25m	45m
		% started treatment on time	47.3%	62.6%	-15.3 percentage points
	T4: Semi-urgent	Median time to treatment	39m	23m	16m
		90th percentile time to treatment	2h 32m	1h 25m	67m
		% started treatment on time	64.9%	83.4%	-18.5 percentage points
	T5: Non-urgent	Median time to treatment	31m	22m	9m
		90th percentile time to treatment	2h 27m	1h 15m	72m
		% started treatment on time	85.1%	95.9%	-10.8 percentage points
Patients starting treatment on time %			53.3%	67.9%	-14.6 percentage points
Median time to leave the ED			3h 41m	3h 15m	26m
90th percentile time to leave the ED			9h 40m	7h 46m	114m
Patients leaving the ED within four hours of presentation			59.0%	71.4%	-12.4 percentage points
Transfer of care	Median transfer of care time (minutes)		18m	14m	4
	90th percentile transfer of care time (minutes)		41m	27m	14m
	Percent on target		79.5%	92.7%	-13.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	14 days	14 days	0 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	41 days	46 days	-5 days
		90th percentile	82 days	85 days	-3 days
	Non-urgent	Median	140 days	112 days	28 days
		90th percentile	329 days	328 days	1 days
Elective surgery procedures performed on time	All procedures		98.9%	98.1%	0.8 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.7%	97.1%	2.6 percentage points
	Non-urgent		98%	98%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed