

| Emergency department activity   |                          | Jul-Sep 2017 | Jul-Sep 2016 | Difference | % change |
|---|--------------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance   |                          | 1,455        | 1,063        | 392        | 36.9%    |
| All ED presentations  |                          | 7,766        | 6,654        | 1,112      | 16.7%    |
| Emergency presentations   |                          | 7,453        | 6,502        | 951        | 14.6%    |
| Triage category   | T1: Resuscitation        | 30           | 28           | 2          | 7.1%     |
|   | T2: Emergency            | 1,077        | 1,020        | 57         | 5.6%     |
|   | T3: Urgent               | 2,555        | 2,280        | 275        | 12.1%    |
|   | T4: Semi-urgent          | 3,203        | 2,794        | 409        | 14.6%    |
|   | T5: Non-urgent           | 588          | 380          | 208        | 54.7%    |
| Admissions to hospital from EDs   |                          | 3,298        | 3,221        | 77         | 2.4%     |
| Admitted patient activity   |                          | Jul-Sep 2017 | Jul-Sep 2016 | Difference | % change |
| All admitted patient episodes   |                          | 5,750        | 5,559        | 191        | 3.4%     |
| All acute episodes  |                          | 5,644        | 5,483        | 161        | 2.9%     |
| Overnight episodes  |                          | 2,900        | 2,771        | 129        | 4.7%     |
| Same-day episodes   |                          | 2,744        | 2,712        | 32         | 1.2%     |
| Non-acute   |                          | 106          | 76           | 30         | 39.5%    |
| Average length of stay (days)   | Acute                    | 2.0          | 2.0          | 0.0        | 0.0%     |
|   | Acute overnight episodes | 2.9          | 3.0          | -0.1       | -3.3%    |
|   | Non-acute                | 13.3         | 20.2         | -6.9       | -34.2%   |
| Hospital bed days   | All bed days             | 12,698       | 12,686       | 12         | 0.1%     |
|   | Acute                    | 11,290       | 11,149       | 141        | 1.3%     |
|   | Non-acute                | 1,408        | 1,537        | -129       | -8.4%    |
| Babies born in Auburn Hospital  |                          | 325          | 341          | -16        | -4.7%    |
| Elective surgery activity   |                          | Jul-Sep 2017 | Jul-Sep 2016 | Difference | % change |
| Elective surgery procedures performed                                     |                          | 763          | 837          | -74        | -8.8%    |
| Urgency category  | Urgent                   | 88           | 165          | -77        | -46.7%   |
|   | Semi-urgent              | 253          | 268          | -15        | -5.6%    |
|   | Non-urgent               | 417          | 401          | 16         | 4.0%     |
| Patients on waiting list ready for elective surgery at the end of quarter |                          | 1,145        | 1,233        | -88        | -7.1%    |
| Urgency category  | Urgent                   | 13           | 12           | 1          | 8.3%     |
|   | Semi-urgent              | 160          | 173          | -13        | -7.5%    |
|   | Non-urgent               | 972          | 1,048        | -76        | -7.3%    |

| Emergency department performance                                 |   |                                   | Jul-Sep 2017 | Jul-Sep 2016 | Difference              |
|--|---|-----------------------------------|--------------|--------------|-------------------------|
| Time to treatment by triage category                             | T2: Emergency                                   | Median time to treatment          | 9m           | 9m           | 0m                      |
|  |   | 90th percentile time to treatment | 24m          | 27m          | -3m                     |
|  |   | % started treatment on time       | 60.6%        | 60.3%        | 0.3 percentage points   |
|  | T3: Urgent                                      | Median time to treatment          | 27m          | 23m          | 4m                      |
|  |   | 90th percentile time to treatment | 1h 30m       | 1h 13m       | 17m                     |
|  |   | % started treatment on time       | 56.8%        | 65.7%        | -8.9 percentage points  |
|  | T4: Semi-urgent                                 | Median time to treatment          | 45m          | 31m          | 14m                     |
|  |   | 90th percentile time to treatment | 2h 46m       | 2h 09m       | 37m                     |
|  |   | % started treatment on time       | 60.3%        | 71.4%        | -11.1 percentage points |
|  | T5: Non-urgent                                  | Median time to treatment          | 32m          | 23m          | 9m                      |
|  |   | 90th percentile time to treatment | 2h 15m       | 1h 48m       | 27m                     |
|  |   | % started treatment on time       | 87.2%        | 91.2%        | -4.0 percentage points  |
| <b>Patients starting treatment on time %</b>                     |   |                                   | 60.8%        | 68.4%        | -7.6 percentage points  |
| <b>Median time to leave the ED</b>                               |   |                                   | 3h 16m       | 3h 05m       | 11m                     |
| <b>90th percentile time to leave the ED</b>                      |   |                                   | 7h 41m       | 6h 57m       | 44m                     |
| <b>Patients leaving the ED within four hours of presentation</b> |   |                                   | 71.9%        | 76.8%        | -4.9 percentage points  |
| Transfer of care   | Median transfer of care time (minutes)          |                                   | 14m          | 14m          | 0                       |
|  | 90th percentile transfer of care time (minutes) |                                   | 29m          | 26m          | 3m                      |
|  | Percent on target                               |                                   | 90.6%        | 93.0%        | -2.4 percentage points  |
| Elective surgery performance                                     |   |                                   | Jul-Sep 2017 | Jul-Sep 2016 | Difference              |
| Waiting time (days)  | Urgent  | Median                            | 12 days      | 7 days       | 5 days                  |
|  |   | 90th percentile                   | (*)          | 22 days      |                         |
|  | Semi-urgent                                     | Median                            | 43 days      | 42 days      | 1 days                  |
|  |   | 90th percentile                   | 84 days      | 78 days      | 6 days                  |
|  | Non-urgent                                      | Median                            | 204 days     | 202 days     | 2 days                  |
|  |   | 90th percentile                   | 350 days     | 356 days     | -6 days                 |
| Elective surgery procedures performed on time                    | All procedures                                  |                                   | 100%         | 100%         | 0.0 percentage points   |
|  | Urgent  |                                   | 100%         | 100%         | 0.0 percentage points   |
|  | Semi-urgent                                     |                                   | 100%         | 100%         | 0.0 percentage points   |
|  | Non-urgent                                      |                                   | 100%         | 100%         | 0.0 percentage points   |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed