Healthcare Quarterly

Broken Hill Health Service



Emergency departr	ment activity	Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by am	738	722	16	2.2%	
All ED presentations		4,961	5,348	-387	-7.2%
Emergency presentation	ns	4,559	4,830	-271	-5.6%
Triage category	T1: Resuscitation	19	12	7	58.3%
	T2: Emergency	518	321	197	61.49
		1,128	894	234	26.2
	T4: Semi-urgent	1,762	1,893	-131	-6.9
	T5: Non-urgent	1,132	1,710	-578	-33.8
Admissions to hospital	from EDs	603	624	-21	-3.49
Admitted patient ac	ctivity	Jan-Mar 2018	Jan-Mar 2017	Difference	% chang
All admitted patient episodes		2,052	**		
	All acute episodes	1,931	**		
	Overnight	816	**		
	Same-day	1,115	**		
	Non-acute	54	**		
	Mental health	67	**		
			**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	4.6			
	Non-acute	17.1	**		
	Mental health	16.1	**		
Hospital bed days	All bed days	6,849	**		
	Acute	4,844	**		
	Non-acute	926	**		
	Mental health	1,079	**		
Babies born in Broken Hill Health Service		35	56	-21	-37.5
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% chang
Elective surgery procedures performed		266	256	10	3.99
Urgency category	Urgent	33	47	-14	-29.8
	Semi-urgent Semi-urgent	107	116	-9	-7.8
	Non-urgent	106	80	26	32.5
Patients on waiting list ready for elective surgery at the end of quarter		354	382	-28	-7.3
	Urgent	5	10	-5	-50.0
Urgency category	Semi-urgent Semi-urgent	96	93	3	3.2

^{**} These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

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Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference	
		Median time to treatment	7m	6m	1m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	21m	15m	6m	
		% started treatment on time	67.6%	80.9%	-13.3 percentage points	
		Median time to treatment	18m	13m	5m	
	T3: Urgent	90th percentile time to treatment	53m	41m	12m	
		% started treatment on time	74.4%	83.2%	-8.8 percentage points	
		Median time to treatment	26m	17m	9m	
	T4: Semi-urgent	90th percentile time to treatment	1h 26m	1h 07m	19m	
		% started treatment on time	81.2%	87.7%	-6.5 percentage points	
		Median time to treatment	22m	16m	6m	
	T5: Non-urgent	90th percentile time to treatment	1h 24m	1h 17m	7m	
		% started treatment on time	94.5%	97.4%	-2.9 percentage points	
Patients starting treatment on time %			78.1%	88.3%	-10.2 percentage points	
Median time to leave the ED			1h 07m	1h 08m	-1m	
90th percentile time to leave the ED			4h 30m	4h 08m	22m	
Patients leaving the ED within four hours of presentation			87.4%	89.4%	-2.0 percentage points	
	Median transfer of care time (minutes)		9m	10m	-1m	
Transfer of care	90th percentile transfer of care time (minutes)		20m	21m	-1m	
	Percent on target		97.5%	95.9%	1.6 percentage points	
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference	
Waiting time (days)		Median	13 days	13 days	0 days	
	Urgent	90th percentile	(*)	(*)		
	Semi-urgent	Median	52 days	54 days	-2 days	
		90th percentile	90 days	82 days	8 days	
		Median	216 days	257 days	-41 days	
	Non-urgent	90th percentile	349 days	(*)		
Elective surgery procedures performed on time	All procedures		92.7%	96.3%	-3.6 percentage points	
	Urgent		100%	100%	0.0 percentage points	
	Semi-urgent		90.7%	94%	-3.3 percentage points	
	Non-urgent		92.5%	97.5%	-5.0 percentage points	

 $^{(\}mbox{\ensuremath{^{'}}}\xspace)$ Suppressed due to small numbers and to protect patient privacy