

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		1,970	2,037	-67	-3.3%
All ED presentations		10,898	11,787	-889	-7.5%
Emergency presentations		10,476	11,167	-691	-6.2%
Triage category	T1: Resuscitation	44	39	5	12.8%
	T2: Emergency	907	944	-37	-3.9%
	T3: Urgent	2,608	2,818	-210	-7.5%
	T4: Semi-urgent	5,337	5,285	52	1.0%
	T5: Non-urgent	1,580	2,081	-501	-24.1%
Admissions to hospital from EDs		2,721	2,802	-81	-2.9%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		6,458	**		
	All acute episodes	6,202	**		
	Overnight	3,362	**		
	Same-day	2,840	**		
	Non-acute	85	**		
	Mental health	171	**		
Average length of stay (days)	Acute	2.6	**		
	Acute overnight episodes	3.9	**		
	Non-acute	17.1	**		
	Mental health	13.5	**		
Hospital bed days	All bed days	19,739	**		
	Acute	15,967	**		
	Non-acute	1,457	**		
	Mental health	2,315	**		
Babies born in Tamworth Hospital		239	242	-3	-1.2%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		980	977	3	0.3%
Urgency category	Urgent	139	156	-17	-10.9%
	Semi-urgent	259	287	-28	-9.8%
	Non-urgent	510	439	71	16.2%
Patients on waiting list ready for elective surgery at the end of quarter		1,662	1,697	-35	-2.1%
Urgency category	Urgent	21	45	-24	-53.3%
	Semi-urgent	188	287	-99	-34.5%
	Non-urgent	1,453	1,365	88	6.4%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	8m	-1m
		90th percentile time to treatment	23m	26m	-3m
		% started treatment on time	76.6%	72.6%	4.0 percentage points
	T3: Urgent	Median time to treatment	21m	23m	-2m
		90th percentile time to treatment	1h 12m	1h 17m	-5m
		% started treatment on time	68.8%	66.7%	2.1 percentage points
	T4: Semi-urgent	Median time to treatment	39m	40m	-1m
		90th percentile time to treatment	1h 58m	2h 05m	-7m
		% started treatment on time	67.8%	67.9%	-0.1 percentage points
	T5: Non-urgent	Median time to treatment	44m	49m	-5m
		90th percentile time to treatment	2h 04m	2h 15m	-11m
		% started treatment on time	89.2%	85.8%	3.4 percentage points
Patients starting treatment on time %			72.0%	71.3%	0.7 percentage points
Median time to leave the ED			2h 44m	2h 40m	4m
90th percentile time to leave the ED			6h 10m	6h 07m	3m
Patients leaving the ED within four hours of presentation			73.8%	75.3%	-1.5 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	9m	0m
	90th percentile transfer of care time (minutes)		24m	23m	1m
	Percent on target		93.9%	94.1%	-0.2 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	14 days	13 days	1 days
		90th percentile	28 days	26 days	2 days
	Semi-urgent	Median	56 days	53 days	3 days
		90th percentile	85 days	87 days	-2 days
	Non-urgent	Median	265 days	335 days	-70 days
		90th percentile	347 days	362 days	-15 days
Elective surgery procedures performed on time	All procedures		99.7%	98.6%	1.1 percentage points
	Urgent		99.3%	100%	-0.7 percentage points
	Semi-urgent		99.6%	97.9%	1.7 percentage points
	Non-urgent		99.8%	98.6%	1.2 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed