

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,462	2,331	131	5.6%
All ED presentations		9,906	9,757	149	1.5%
Emergency presentations		9,890	9,732	158	1.6%
Triage category	T1: Resuscitation	51	42	9	21.4%
	T2: Emergency	1,088	995	93	9.3%
	T3: Urgent	4,479	3,727	752	20.2%
	T4: Semi-urgent	3,804	4,433	-629	-14.2%
	T5: Non-urgent	468	535	-67	-12.5%
Admissions to hospital from EDs		3,574	2,757	817	29.6%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		14,453	**		
	All acute episodes	12,463	**		
	Overnight	4,364	**		
	Same-day	8,099	**		
	Non-acute	418	**		
	Mental health	1,572	**		
Average length of stay (days)	Acute	2.4	**		
	Acute overnight episodes	5.1	**		
	Non-acute	13.5	**		
	Mental health	8.6	**		
Hospital bed days	All bed days	49,250	**		
	Acute	30,171	**		
	Non-acute	5,630	**		
	Mental health	13,449	**		
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		1,922	2,087	-165	-7.9%
Urgency category	Urgent	404	377	27	7.2%
	Semi-urgent	543	569	-26	-4.6%
	Non-urgent	764	917	-153	-16.7%
Patients on waiting list ready for elective surgery at the end of quarter		1,941	1,936	5	0.3%
Urgency category	Urgent	25	52	-27	-51.9%
	Semi-urgent	413	341	72	21.1%
	Non-urgent	1,503	1,543	-40	-2.6%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m
		90th percentile time to treatment	19m	14m	5m
		% started treatment on time	58.8%	73.9%	-15.1 percentage points
	T3: Urgent	Median time to treatment	25m	16m	9m
		90th percentile time to treatment	1h 15m	39m	36m
		% started treatment on time	62.3%	82.9%	-20.6 percentage points
	T4: Semi-urgent	Median time to treatment	26m	19m	7m
		90th percentile time to treatment	1h 33m	1h 08m	25m
		% started treatment on time	80.7%	87.5%	-6.8 percentage points
	T5: Non-urgent	Median time to treatment	20m	19m	1m
		90th percentile time to treatment	1h 33m	1h 16m	17m
		% started treatment on time	93.3%	96.1%	-2.8 percentage points
Patients starting treatment on time %			70.2%	84.7%	-14.5 percentage points
Median time to leave the ED			3h 19m	3h 01m	18m
90th percentile time to leave the ED			6h 31m	5h 48m	43m
Patients leaving the ED within four hours of presentation			77.0%	76.8%	0.2 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1m
	90th percentile transfer of care time (minutes)		21m	20m	1m
	Percent on target		97.9%	97.8%	0.1 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	7 days	6 days	1 days
		90th percentile	24 days	21 days	3 days
	Semi-urgent	Median	42 days	39 days	3 days
		90th percentile	83 days	78 days	5 days
	Non-urgent	Median	134 days	139 days	-5 days
		90th percentile	256 days	301 days	-45 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed