

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		1,640	1,547	93	6.0%
All ED presentations		7,295	7,309	-14	-0.2%
Emergency presentations		7,228	7,197	31	0.4%
Triage category	T1: Resuscitation	94	67	27	40.3%
	T2: Emergency	1,013	976	37	3.8%
	T3: Urgent	1,729	1,482	247	16.7%
	T4: Semi-urgent	2,731	2,757	-26	-0.9%
	T5: Non-urgent	1,661	1,915	-254	-13.3%
Admissions to hospital from EDs		1,613	1,655	-42	-2.5%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		5,049	**		
	All acute episodes	4,696	**		
	Overnight	2,828	**		
	Same-day	1,868	**		
	Non-acute	94	**		
	Mental health	259	**		
Average length of stay (days)	Acute	2.9	**		
	Acute overnight episodes	4.1	**		
	Non-acute	16.4	**		
	Mental health	30.1	**		
Hospital bed days	All bed days	22,917	**		
	Acute	13,570	**		
	Non-acute	1,544	**		
	Mental health	7,803	**		
Babies born in Orange Health Service		233	243	-10	-4.1%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		807	749	58	7.7%
Urgency category	Urgent	119	117	2	1.7%
	Semi-urgent	208	210	-2	-1.0%
	Non-urgent	383	337	46	13.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,489	1,516	-27	-1.8%
Urgency category	Urgent	30	19	11	57.9%
	Semi-urgent	166	178	-12	-6.7%
	Non-urgent	1,293	1,319	-26	-2.0%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	5m	0m
		90th percentile time to treatment	9m	10m	-1m
		% started treatment on time	95.1%	91.5%	3.6 percentage points
	T3: Urgent	Median time to treatment	15m	17m	-2m
		90th percentile time to treatment	39m	41m	-2m
		% started treatment on time	84.7%	84.2%	0.5 percentage points
	T4: Semi-urgent	Median time to treatment	19m	22m	-3m
		90th percentile time to treatment	1h 07m	1h 09m	-2m
		% started treatment on time	88%	87%	1.0 percentage points
	T5: Non-urgent	Median time to treatment	16m	20m	-4m
		90th percentile time to treatment	1h 18m	1h 30m	-12m
		% started treatment on time	96.6%	96%	0.6 percentage points
Patients starting treatment on time %			90.1%	89.4%	0.7 percentage points
Median time to leave the ED			2h 31m	2h 38m	-7m
90th percentile time to leave the ED			8h 56m	9h 20m	-24m
Patients leaving the ED within four hours of presentation			76.6%	74.0%	2.6 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0m
	90th percentile transfer of care time (minutes)		21m	21m	0m
	Percent on target		97.2%	96.3%	0.9 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	13 days	12 days	1 days
		90th percentile	25 days	25 days	0 days
	Semi-urgent	Median	56 days	56 days	0 days
		90th percentile	85 days	84 days	1 days
	Non-urgent	Median	328 days	328 days	0 days
		90th percentile	357 days	357 days	0 days
Elective surgery procedures performed on time	All procedures		99.4%	99.5%	-0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99%	99.1%	-0.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed