

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		398	446	-48	-10.8%
All ED presentations		2,528	2,606	-78	-3.0%
Emergency presentations		2,438	2,485	-47	-1.9%
Triage category	T1: Resuscitation	5	6	-1	-16.7%
	T2: Emergency	202	183	19	10.4%
	T3: Urgent	754	645	109	16.9%
	T4: Semi-urgent	1,119	1,175	-56	-4.8%
	T5: Non-urgent	358	476	-118	-24.8%
Admissions to hospital from EDs		253	300	-47	-15.7%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		999	1,049	-50	-4.8%
	All acute episodes	989	1,047	-58	-5.5%
	Acute overnight	393	468	-75	-16.0%
	Same-day	596	579	17	2.9%
	Non-acute	10	(*)		
	Mental health	0	(*)		
Average length of stay (days)	Acute	2.3	2.3	0.0	
	Acute overnight	4.3	4.0	0.3	
	Non-acute	146.3	(*)		
	Mental health	n/a	(*)		
Hospital bed days	All bed days	3,765	2,453	1,312	53.5%
	Acute	2,302	2,449	-147	-6.0%
	Non-acute	1,463	(*)		
	Mental health	0	(*)		
Babies born in Muswellbrook Hospital		33	39	-6	-15.4%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		122	137	-15	-10.9%
Urgency category	Urgent	35	44	-9	-20.5%
	Semi-urgent	40	69	-29	-42.0%
	Non-urgent	45	20	25	125.0%
Patients on waiting list ready for elective surgery at the end of quarter		58	32	26	81.3%
Urgency category	Urgent	<5	5		
	Semi-urgent	23	13	10	76.9%
	Non-urgent	35	14	21	150.0%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	44m	25m	19m
		% started treatment on time	75.7%	79.2%	-3.5 percentage points
	T3: Urgent	Median time to treatment	23m	22m	1m
		90th percentile time to treatment	1h 17m	1h 25m	-8m
		% started treatment on time	68.8%	70.3%	-1.5 percentage points
	T4: Semi-urgent	Median time to treatment	32m	34m	-2m
		90th percentile time to treatment	1h 45m	1h 38m	7m
		% started treatment on time	75.9%	76.8%	-0.9 percentage points
	T5: Non-urgent	Median time to treatment	36m	37m	-1m
		90th percentile time to treatment	1h 37m	1h 41m	-4m
		% started treatment on time	95.1%	95.5%	-0.4 percentage points
Patients starting treatment on time %			76.0%	78.6%	-2.6 percentage points
Median time to leave the ED			1h 45m	1h 42m	3m
90th percentile time to leave the ED			4h 55m	4h 54m	1m
Patients leaving the ED within four hours of presentation			86.7%	87.6%	-0.9 percentage points
Transfer of care	Median transfer of care time (minutes)		6m	7m	-1m
	90th percentile transfer of care time (minutes)		17m	18m	-1m
	Percent on target		98.9%	100.0%	-1.1 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	14 days	13 days	1 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	36 days	25 days	11 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	79 days	28 days	51 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed