

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		3,833	3,868	-35	-0.9%
All ED presentations		11,776	11,832	-56	-0.5%
Emergency presentations		11,631	11,684	-53	-0.5%
Triage category	T1: Resuscitation	327	291	36	12.4%
	T2: Emergency	1,420	1,533	-113	-7.4%
	T3: Urgent	5,766	5,829	-63	-1.1%
	T4: Semi-urgent	3,737	3,596	141	3.9%
	T5: Non-urgent	381	435	-54	-12.4%
Admissions to hospital from EDs		4,089	4,390	-301	-6.9%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		11,289	12,445	-1,156	-9.3%
	All acute episodes	10,307	11,291	-984	-8.7%
	Acute overnight	4,122	4,995	-873	-17.5%
	Same-day	6,185	6,296	-111	-1.8%
	Non-acute	676	798	-122	-15.3%
	Mental health	306	356	-50	-14.0%
Average length of stay (days)	Acute	2.9	3.0	-0.1	
	Acute overnight	5.7	5.5	0.2	
	Non-acute	12.0	12.5	-0.5	
	Mental health	12.4	11.9	0.5	
Hospital bed days	All bed days	41,778	48,161	-6,383	-13.3%
	Acute	29,869	33,951	-4,082	-12.0%
	Non-acute	8,112	9,961	-1,849	-18.6%
	Mental health	3,797	4,249	-452	-10.6%
Babies born in St Vincent's Health Network public hospitals		<5	<5		
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		866	955	-89	-9.3%
Urgency category	Urgent	311	326	-15	-4.6%
	Semi-urgent	242	290	-48	-16.6%
	Non-urgent	281	310	-29	-9.4%
Patients on waiting list ready for elective surgery at the end of quarter		952	856	96	11.2%
Urgency category	Urgent	48	47	1	2.1%
	Semi-urgent	190	219	-29	-13.2%
	Non-urgent	714	590	124	21.0%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	3m	5m	-2m
		90th percentile time to treatment	13m	17m	-4m
		% started treatment on time	84.8%	83%	1.8 percentage points
	T3: Urgent	Median time to treatment	15m	16m	-1m
		90th percentile time to treatment	1h 00m	1h 10m	-10m
		% started treatment on time	75.7%	71.7%	4.0 percentage points
	T4: Semi-urgent	Median time to treatment	21m	19m	2m
		90th percentile time to treatment	1h 42m	1h 44m	-2m
		% started treatment on time	78.9%	79.4%	-0.5 percentage points
	T5: Non-urgent	Median time to treatment	12m	11m	1m
		90th percentile time to treatment	1h 55m	1h 39m	16m
		% started treatment on time	90.7%	91.4%	-0.7 percentage points
Patients starting treatment on time %			78.3%	76.2%	2.1 percentage points
Median time to leave the ED			3h 13m	3h 19m	-6m
90th percentile time to leave the ED			11h 48m	11h 25m	23m
Patients leaving the ED within four hours of presentation			65.7%	64.0%	1.7 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	14m	0m
	90th percentile transfer of care time (minutes)		41m	39m	2m
	Percent on target		83.3%	84.3%	-1.0 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	8 days	10 days	-2 days
		90th percentile	22 days	24 days	-2 days
	Semi-urgent	Median	43 days	39 days	4 days
		90th percentile	81 days	76 days	5 days
	Non-urgent	Median	174 days	148 days	26 days
		90th percentile	337 days	353 days	-16 days
Elective surgery procedures performed on time	All procedures		99.9%	97.9%	2.0 percentage points
	Urgent		99.7%	100%	-0.3 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	93.9%	6.1 percentage points

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(n/a) No elective surgeries performed