

## Emergency department activity

|   | Jan-Mar 2019      | Jan-Mar 2018 | Difference | % change |       |
|---|-------------------|--------------|------------|----------|-------|
| All arrivals at ED by ambulance           | 2,200             | 2,153        | 47         | 2.2%     |       |
| All ED presentations                      | 10,579            | 9,968        | 611        | 6.1%     |       |
| All emergency presentations               | 10,529            | 9,907        | 622        | 6.3%     |       |
| Emergency presentation by triage category | T1: Resuscitation | 57           | 35         | 22       | 62.9% |
|   | T2: Emergency     | 1,569        | 1,463      | 106      | 7.2%  |
|   | T3: Urgent        | 2,162        | 2,227      | -65      | -2.9% |
|   | T4: Semi-urgent   | 4,720        | 4,552      | 168      | 3.7%  |
|   | T5: Non-urgent    | 2,021        | 1,630      | 391      | 24.0% |
| Admissions to hospital from EDs           | 3,643             | 3,206        | 437        | 13.6%    |       |

## Emergency department performance

|   | Jan-Mar 2019                                      | Jan-Mar 2018 | Difference             | Peer group results     |        |
|---|---|--------------|------------------------|------------------------|--------|
| Time to treatment by triage category                      | Median time to treatment                          | 6m           | 5m                     | 1m                     | 8m     |
|   | T2: Emergency 90th percentile time to treatment   | 11m          | 10m                    | 1m                     | 26m    |
|   | % started treatment on time                       | 88.1%        | 90.4%                  | -2.3 percentage points | 67.2%  |
|   | Median time to treatment                          | 15m          | 12m                    | 3m                     | 23m    |
|   | T3: Urgent 90th percentile time to treatment      | 48m          | 34m                    | 14m                    | 1h 24m |
|   | % started treatment on time                       | 78.5%        | 87.7%                  | -9.2 percentage points | 64.6%  |
|   | Median time to treatment                          | 21m          | 14m                    | 7m                     | 31m    |
|   | T4: Semi-urgent 90th percentile time to treatment | 1h 16m       | 1h 01m                 | 15m                    | 1h 58m |
|   | % started treatment on time                       | 83.5%        | 89.7%                  | -6.2 percentage points | 72.9%  |
| T5: Non-urgent  | Median time to treatment                          | 18m          | 13m                    | 5m                     | 29m    |
|   | 90th percentile time to treatment                 | 1h 30m       | 1h 15m                 | 15m                    | 1h 57m |
|   | % started treatment on time                       | 95.4%        | 97.3%                  | -1.9 percentage points | 90.7%  |
| Patients starting treatment on time %                     | 85.4%   | 90.5%        | -5.1 percentage points | 70.6%                  |        |
| Median time to leave the ED                               | 2h 55m  | 2h 45m       | 10m                    | 3h 12m                 |        |
| 90th percentile time to leave the ED                      | 5h 53m  | 5h 36m       | 17m                    | 8h 05m                 |        |
| Patients leaving the ED within four hours of presentation | 76.7%   | 79.4%        | -2.7 percentage points | 67.8%                  |        |
| Transfer of care  | Median transfer of care time (minutes)            | 11m          | 11m                    | 0m                     | 12m    |
|   | 90th percentile transfer of care time (minutes)   | 22m          | 22m                    | 0m                     | 29m    |
|   | Percent on target                                 | 95.2%        | 96.2%                  | -1.0 percentage points | 90.2%  |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jan-Mar 2019 and provided only for comparison purposes

## Elective surgery activity

|  | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change |
|--|--------------|--------------|------------|----------|
| <b>Elective surgery procedures performed</b>                                     | 504          | 530          | -26        | -4.9%    |
| <b>Urgency category</b>  |              |              |            |          |
| Urgent   | 51           | 78           | -27        | -34.6%   |
| Semi-urgent  | 136          | 153          | -17        | -11.1%   |
| Non-urgent   | 298          | 276          | 22         | 8.0%     |
| <b>Patients on waiting list ready for elective surgery at the end of quarter</b> | 723          | 703          | 20         | 2.8%     |
| <b>Urgency category</b>  |              |              |            |          |
| Urgent   | 8            | 7            | 1          | 14.3%    |
| Semi-urgent  | 104          | 76           | 28         | 36.8%    |
| Non-urgent   | 611          | 620          | -9         | -1.5%    |

## Elective surgery performance

|  |                | Jan-Mar 2019    | Jan-Mar 2018 | Difference            | Peer group results |          |
|--|----------------|-----------------|--------------|-----------------------|--------------------|----------|
| <b>Waiting time (days)</b>                           | Urgent         | Median          | 7 days       | 7 days                | 0 days             | 13 days  |
|  |                | 90th percentile | (*)          | (*)                   |                    | 27 days  |
|  | Semi-urgent    | Median          | 35 days      | 40 days               | -5 days            | 51 days  |
|  |                | 90th percentile | 70 days      | 85 days               | -15 days           | 85 days  |
|  | Non-urgent     | Median          | 129 days     | 120 days              | 9 days             | 263 days |
|  |                | 90th percentile | 345 days     | 332 days              | 13 days            | 357 days |
| <b>Elective surgery procedures performed on time</b> | All procedures | 99%             | 96.4%        | 2.6 percentage points | 96.7%              |          |
|  | Urgent         | 100%            | 100%         | 0.0 percentage points | 99.9%              |          |
|  | Semi-urgent    | 97.8%           | 92.8%        | 5.0 percentage points | 96.1%              |          |
|  | Non-urgent     | 99.3%           | 97.5%        | 1.8 percentage points | 96.0%              |          |

## Admitted patient activity

|  | Jan-Mar 2019    | Jan-Mar 2018 | Difference | % change |       |
|--|-----------------|--------------|------------|----------|-------|
| <b>Episodes</b>                                    | All episodes    | 5,653        | 5,455      | 198      | 3.6%  |
|  | Acute           | 5,180        | 5,008      | 172      | 3.4%  |
|  | Acute Overnight | 3,556        | 3,541      | 15       | 0.4%  |
|  | Acute Same Day  | 1,624        | 1,467      | 157      | 10.7% |
|  | Non-acute       | 144          | 144        | 0        | 0.0%  |
|  | Mental health   | 329          | 303        | 26       | 8.6%  |
| <b>Average length of stay (days)</b>               | Acute           | 2.7          | 2.9        | -0.2     |       |
|  | Acute Overnight | 3.5          | 3.6        | -0.1     |       |
|  | Non-acute       | 16.4         | 15.6       | 0.8      |       |
|  | Mental health   | 15.0         | 16.1       | -1.1     |       |
| <b>Hospital bed days</b>                           | All bed days    | 21,296       | 21,417     | -121     | -0.6% |
|  | Acute           | 14,007       | 14,305     | -298     | -2.1% |
|  | Non-acute       | 2,365        | 2,248      | 117      | 5.2%  |
|  | Mental health   | 4,924        | 4,864      | 60       | 1.2%  |
| <b>Babies born in Hornsby Ku-ring-gai Hospital</b> | 270             | 332          | -62        | -18.7%   |       |

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