

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		3,416	3,351	65	1.9%
All ED presentations		10,121	9,673	448	4.6%
All emergency presentations		10,028	9,612	416	4.3%
Emergency presentation by triage category	T1: Resuscitation	71	43	28	65.1%
	T2: Emergency	1,702	1,627	75	4.6%
	T3: Urgent	2,923	2,729	194	7.1%
	T4: Semi-urgent	4,874	4,493	381	8.5%
	T5: Non-urgent	458	720	-262	-36.4%
Admissions to hospital from EDs		3,074	3,111	-37	-1.2%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	6m	1m	7m
	T2: Emergency 90th percentile time to treatment	20m	14m	6m	20m
	% started treatment on time	81.6%	86.2%	-4.6 percentage points	80.3%
	Median time to treatment	16m	16m	0m	17m
	T3: Urgent 90th percentile time to treatment	1h 00m	49m	11m	50m
	% started treatment on time	78.2%	81.3%	-3.1 percentage points	78.6%
	Median time to treatment	20m	21m	-1m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 51m	1h 42m	9m	1h 22m
	% started treatment on time	79.3%	82.3%	-3.0 percentage points	83.4%
	Median time to treatment	28m	28m	0m	30m
	T5: Non-urgent 90th percentile time to treatment	2h 16m	2h 26m	-10m	1h 29m
	% started treatment on time	88.2%	86.5%	1.7 percentage points	95.4%
Patients starting treatment on time %		79.6%	82.9%	-3.3 percentage points	83.3%
Median time to leave the ED		3h 06m	2h 55m	11m	2h 37m
90th percentile time to leave the ED		8h 38m	7h 14m	84m	6h 44m
Patients leaving the ED within four hours of presentation		65.0%	69.6%	-4.6 percentage points	74.9%
Transfer of care	Median transfer of care time (minutes)	11m	5m	6m	10m
	90th percentile transfer of care time (minutes)	66m	34m	32m	58m
	Percent on target	73.0%	87.6%	-14.6 percentage points	78.3%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		339	340	-1	-0.3%
Urgency category	Urgent	121	165	-44	-26.7%
	Semi-urgent	161	133	28	21.1%
	Non-urgent	45	29	16	55.2%
Patients on waiting list ready for elective surgery at the end of quarter		209	174	35	20.1%
Urgency category	Urgent	25	35	-10	-28.6%
	Semi-urgent	69	48	21	43.8%
	Non-urgent	115	91	24	26.4%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	15 days	15 days	0 days	8 days
		90th percentile	25 days	28 days	-3 days	24 days
	Semi-urgent	Median	42 days	36 days	6 days	48 days
		90th percentile	76 days	74 days	2 days	83 days
	Non-urgent	Median	182 days	115 days	67 days	287 days
		90th percentile	(*)	(*)		358 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	100.0%
	Urgent		100%	100%	0.0 percentage points	100.0%
	Semi-urgent		100%	100%	0.0 percentage points	99.9%
	Non-urgent		100%	100%	0.0 percentage points	100.0%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	4,520	4,463	57	1.3%
	Acute	4,374	4,321	53	1.2%
	Acute Overnight	2,877	2,875	2	0.1%
	Acute Same Day	1,497	1,446	51	3.5%
	Non-acute	146	142	4	2.8%
	Mental health	0	0		
Average length of stay (days)	Acute	3.6	3.5	0.1	
	Acute Overnight	4.9	4.8	0.1	
	Non-acute	10.0	9.5	0.5	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	16,990	16,491	499	3.0%
	Acute	15,531	15,143	388	2.6%
	Non-acute	1,459	1,348	111	8.2%
	Mental health	0	0	0	
Babies born in Calvary Mater Newcastle		<5	<5		

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(n/a) not applicable

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