

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		444	398	46	11.6%
All ED presentations		2,798	2,528	270	10.7%
All emergency presentations		2,609	2,432	177	7.3%
Emergency presentation by triage category	T1: Resuscitation	7	5	2	40.0%
	T2: Emergency	235	202	33	16.3%
	T3: Urgent	795	753	42	5.6%
	T4: Semi-urgent	1,227	1,117	110	9.8%
	T5: Non-urgent	345	355	-10	-2.8%
Admissions to hospital from EDs		342	254	88	34.6%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	25m	44m	-19m	25m
	% started treatment on time	85%	75.7%	9.3 percentage points	65.7%
	Median time to treatment	20m	23m	-3m	19m
	T3: Urgent 90th percentile time to treatment	1h 03m	1h 17m	-14m	1h 01m
	% started treatment on time	73.7%	68.9%	4.8 percentage points	72.0%
	Median time to treatment	34m	31m	3m	26m
	T4: Semi-urgent 90th percentile time to treatment	1h 36m	1h 43m	-7m	1h 45m
	% started treatment on time	79%	76.1%	2.9 percentage points	76.8%
	Median time to treatment	33m	36m	-3m	23m
	T5: Non-urgent 90th percentile time to treatment	1h 41m	1h 37m	4m	1h 50m
	% started treatment on time	97.6%	95%	2.6 percentage points	91.7%
Patients starting treatment on time %		80.2%	76.1%	4.1 percentage points	75.9%
Median time to leave the ED		1h 47m	1h 45m	2m	1h 52m
90th percentile time to leave the ED		4h 44m	4h 55m	-11m	5h 10m
Patients leaving the ED within four hours of presentation		87.6%	86.8%	0.8 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	7m	6m	1m	10m
	90th percentile transfer of care time (minutes)	20m	17m	3m	24m
	Percent on target	99.7%	98.9%	0.8 percentage points	94.0%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		87	122	-35	-28.7%
Urgency category	Urgent	26	35	-9	-25.7%
	Semi-urgent	36	40	-4	-10.0%
	Non-urgent	23	45	-22	-48.9%
Patients on waiting list ready for elective surgery at the end of quarter		46	58	-12	-20.7%
Urgency category	Urgent	<5	<5		
	Semi-urgent	17	23	-6	-26.1%
	Non-urgent	29	35	-6	-17.1%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	12 days	14 days	-2 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	21 days	36 days	-15 days	41 days
		90th percentile	(*)	(*)		77 days
	Non-urgent	Median	35 days	79 days	-44 days	148 days
		90th percentile	(*)	(*)		333 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	99.6%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		100%	100%	0.0 percentage points	99.5%
	Non-urgent		100%	100%	0.0 percentage points	99.7%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	1,156	1,000	156	15.6%
	Acute	1,154	990	164	16.6%
	Acute Overnight	485	393	92	23.4%
	Acute Same Day	669	597	72	12.1%
	Non-acute	(*)	10		
	Mental health	(*)	0		
Average length of stay (days)	Acute	2.0	2.3	-0.3	
	Acute Overnight	3.4	4.3	-0.9	
	Non-acute	(*)	146.3		
	Mental health	(*)	n/a		
Hospital bed days	All bed days	2,308	3,766	-1,458	-38.7%
	Acute	2,304	2,303	1	0.0%
	Non-acute	(*)	1,463		-100.0%
	Mental health	(*)	0		
Babies born in Muswellbrook Hospital		20	29	-9	-31.0%

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(n/a) not applicable

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