

Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		7,251	6,472	779	12.0%
All ED presentations		34,628	30,801	3,827	12.4%
All emergency presentations		33,030	29,491	3,539	12.0%
Emergency presentation by triage category	T1: Resuscitation	167	135	32	23.7%
	T2: Emergency	3,893	3,551	342	9.6%
	T3: Urgent	11,772	10,485	1,287	12.3%
	T4: Semi-urgent	14,008	12,445	1,563	12.6%
	T5: Non-urgent	3,190	2,875	315	11.0%
Admissions to hospital from EDs		7,495	7,157	338	4.7%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	21m	19m	2m	29m
	% started treatment on time	68.1%	68.7%	-0.6 percentage points	61.1%
	Median time to treatment	20m	19m	1m	22m
	T3: Urgent 90th percentile time to treatment	1h 05m	57m	8m	1h 23m
	% started treatment on time	68.7%	72.6%	-3.9 percentage points	65.0%
	Median time to treatment	26m	23m	3m	29m
	T4: Semi-urgent 90th percentile time to treatment	1h 38m	1h 29m	9m	1h 57m
	% started treatment on time	78.3%	80.2%	-1.9 percentage points	74.1%
	Median time to treatment	24m	21m	3m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 43m	1h 32m	11m	1h 53m
	% started treatment on time	92.9%	95.2%	-2.3 percentage points	91.4%
Patients starting treatment on time %		74.9%	77.3%	-2.4 percentage points	70.2%
Median time to leave the ED		2h 17m	2h 17m	0m	3h 01m
90th percentile time to leave the ED		6h 59m	6h 52m	7m	8h 06m
Patients leaving the ED within four hours of presentation		76.9%	77.2%	-0.3 percentage points	68.1%
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	13m
	90th percentile transfer of care time (minutes)	38m	31m	7m	40m
	Percent on target	85.0%	88.9%	-3.9 percentage points	84.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		2,959	2,743	216	7.9%
Urgency category	Urgent	426	385	41	10.6%
	Semi-urgent	894	796	98	12.3%
	Non-urgent	1,464	1,392	72	5.2%
Patients on waiting list ready for elective surgery at the end of quarter		5,371	4,502	869	19.3%
Urgency category	Urgent	51	61	-10	-16.4%
	Semi-urgent	568	513	55	10.7%
	Non-urgent	4,752	3,928	824	21.0%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Waiting time (days)	Urgent	Median	15 days	15 days	0 days	11 days
		90th percentile	27 days	26 days	1 days	26 days
	Semi-urgent	Median	55 days	51 days	4 days	45 days
		90th percentile	86 days	83 days	3 days	84 days
	Non-urgent	Median	288 days	259 days	29 days	241 days
		90th percentile	362 days	346 days	16 days	359 days
Elective surgery procedures performed on time	All procedures		94.2%	98%	-3.8 percentage points	96.6%
	Urgent		99.5%	99.7%	-0.2 percentage points	99.9%
	Semi-urgent		94.9%	97.9%	-3.0 percentage points	96.8%
	Non-urgent		92.2%	97.6%	-5.4 percentage points	94.6%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	19,894	19,064	830	4.4%
	Acute	18,764	17,793	971	5.5%
	Acute Overnight	9,180	8,650	530	6.1%
	Acute Same Day	9,584	9,143	441	4.8%
	Non-acute	714	872	-158	-18.1%
	Mental health	416	399	17	4.3%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	4.3	4.2	0.1	
	Non-acute	11.1	8.6	2.5	
	Mental health	13.8	14.3	-0.5	
Hospital bed days	All bed days	62,431	58,972	3,459	5.9%
	Acute	48,751	45,750	3,001	6.6%
	Non-acute	7,959	7,528	431	5.7%
	Mental health	5,721	5,694	27	0.5%
Babies born in Mid North Coast public hospitals		569	524	45	8.6%

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(n/a) not applicable

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