

## Emergency department activity

|   |                   | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance           |                   | 392          | 364          | 28         | 7.7%     |
| All ED presentations                      |                   | 3,761        | 3,018        | 743        | 24.6%    |
| All emergency presentations               |                   | 3,609        | 2,907        | 702        | 24.1%    |
| Emergency presentation by triage category | T1: Resuscitation | 8            | <5           |            |          |
|   | T2: Emergency     | 262          | 356          | -94        | -26.4%   |
|   | T3: Urgent        | 1,177        | 960          | 217        | 22.6%    |
|   | T4: Semi-urgent   | 1,818        | 1,291        | 527        | 40.8%    |
|   | T5: Non-urgent    | 344          | 300          | 44         | 14.7%    |
| Admissions to hospital from EDs           |                   | 164          | 104          | 60         | 57.7%    |

## Emergency department performance

|   |   | Jul-Sep 2019 | Jul-Sep 2018 | Difference              | Peer group results |
|---|---|--------------|--------------|-------------------------|--------------------|
| Time to treatment by triage category                      | Median time to treatment                          | 12m          | 9m           | 3m                      | 8m                 |
|   | T2: Emergency 90th percentile time to treatment   | 41m          | 24m          | 17m                     | 25m                |
|   | % started treatment on time                       | 44.7%        | 60.2%        | -15.5 percentage points | 65.7%              |
|   | Median time to treatment                          | 24m          | 18m          | 6m                      | 19m                |
|   | T3: Urgent 90th percentile time to treatment      | 1h 29m       | 50m          | 39m                     | 1h 01m             |
|   | % started treatment on time                       | 60.5%        | 77.5%        | -17.0 percentage points | 72.0%              |
|   | Median time to treatment                          | 44m          | 27m          | 17m                     | 26m                |
|   | T4: Semi-urgent 90th percentile time to treatment | 2h 32m       | 1h 35m       | 57m                     | 1h 45m             |
|   | % started treatment on time                       | 60.3%        | 78.3%        | -18.0 percentage points | 76.8%              |
|   | Median time to treatment                          | 33m          | 27m          | 6m                      | 23m                |
|   | T5: Non-urgent 90th percentile time to treatment  | 2h 11m       | 1h 31m       | 40m                     | 1h 50m             |
|   | % started treatment on time                       | 86.9%        | 94.7%        | -7.8 percentage points  | 91.7%              |
| Patients starting treatment on time %                     |   | 61.4%        | 77.3%        | -15.9 percentage points | 75.9%              |
| Median time to leave the ED                               |   | 1h 39m       | 1h 23m       | 16m                     | 1h 52m             |
| 90th percentile time to leave the ED                      |   | 4h 42m       | 4h 11m       | 31m                     | 5h 10m             |
| Patients leaving the ED within four hours of presentation |   | 86.5%        | 89.2%        | -2.7 percentage points  | 83.5%              |
| Transfer of care  | Median transfer of care time (minutes)            | 13m          | 14m          | -1m                     | 10m                |
|   | 90th percentile transfer of care time (minutes)   | 29m          | 29m          | 0m                      | 24m                |
|   | Percent on target                                 | 90.4%        | 91.3%        | -0.9 percentage points  | 94.0%              |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

|   |             | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-------------|--------------|--------------|------------|----------|
| Elective surgery procedures performed                                     |             | 266          | 230          | 36         | 15.7%    |
| Urgency category  | Urgent      | 13           | 27           | -14        | -51.9%   |
|   | Semi-urgent | 92           | 72           | 20         | 27.8%    |
|   | Non-urgent  | 123          | 98           | 25         | 25.5%    |
| Patients on waiting list ready for elective surgery at the end of quarter |             | 227          | 223          | 4          | 1.8%     |
| Urgency category  | Urgent      | <5           | <5           |            |          |
|   | Semi-urgent | 48           | 52           | -4         | -7.7%    |
|   | Non-urgent  | 179          | 171          | 8          | 4.7%     |

## Elective surgery performance

|   |                | Jul-Sep 2019    | Jul-Sep 2018 | Difference | Peer group results     |          |
|---|----------------|-----------------|--------------|------------|------------------------|----------|
| Waiting time (days)                           | Urgent         | Median          | 10 days      | 17 days    | -7 days                | 13 days  |
|   |                | 90th percentile | (*)          | (*)        |                        | 27 days  |
|   | Semi-urgent    | Median          | 47 days      | 39 days    | 8 days                 | 41 days  |
|   |                | 90th percentile | (*)          | (*)        |                        | 77 days  |
|   | Non-urgent     | Median          | 122 days     | 142 days   | -20 days               | 148 days |
|   |                | 90th percentile | 293 days     | (*)        |                        | 333 days |
| Elective surgery procedures performed on time | All procedures |                 | 98.7%        | 97.5%      | 1.2 percentage points  | 99.6%    |
|   | Urgent         |                 | 92.3%        | 100%       | -7.7 percentage points | 99.8%    |
|   | Semi-urgent    |                 | 98.9%        | 100%       | -1.1 percentage points | 99.5%    |
|   | Non-urgent     |                 | 99.2%        | 94.9%      | 4.3 percentage points  | 99.7%    |
|   |                |                 |              |            |                        |          |

## Admitted patient activity

|  |                 | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|--|-----------------|--------------|--------------|------------|----------|
| Episodes   | All episodes    | 633          | 498          | 135        | 27.1%    |
|  | Acute           | 519          | 446          | 73         | 16.4%    |
|  | Acute Overnight | 261          | 214          | 47         | 22.0%    |
|  | Acute Same Day  | 258          | 232          | 26         | 11.2%    |
|  | Non-acute       | 114          | 52           | 62         | 119.2%   |
|  | Mental health   | 0            | 0            |            |          |
| Average length of stay (days)                      | Acute           | 3.3          | 2.7          | 0.6        |          |
|  | Acute Overnight | 5.5          | 4.6          | 0.9        |          |
|  | Non-acute       | 7.5          | 9.2          | -1.7       |          |
|  | Mental health   | n/a          | n/a          |            |          |
| Hospital bed days                                  | All bed days    | 2,544        | 1,701        | 843        | 49.6%    |
|  | Acute           | 1,690        | 1,224        | 466        | 38.1%    |
|  | Non-acute       | 854          | 477          | 377        | 79.0%    |
|  | Mental health   | 0            | 0            | 0          |          |
| Babies born in Casino & District Memorial Hospital |                 | <5           | <5           |            |          |

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