

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		1,809	1,699	110	6.5%
All ED presentations		7,936	7,414	522	7.0%
All emergency presentations		7,836	7,334	502	6.8%
Emergency presentation by triage category	T1: Resuscitation	83	93	-10	-10.8%
	T2: Emergency	1,181	1,111	70	6.3%
	T3: Urgent	1,842	1,785	57	3.2%
	T4: Semi-urgent	3,091	2,816	275	9.8%
	T5: Non-urgent	1,639	1,529	110	7.2%
Admissions to hospital from EDs		1,857	1,702	155	9.1%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	16m	10m	6m	29m
	% started treatment on time	84.2%	91%	-6.8 percentage points	63.8%
	Median time to treatment	23m	18m	5m	23m
	T3: Urgent 90th percentile time to treatment	1h 20m	47m	33m	1h 27m
	% started treatment on time	64.8%	79%	-14.2 percentage points	63.7%
	Median time to treatment	36m	22m	14m	32m
	T4: Semi-urgent 90th percentile time to treatment	1h 57m	1h 19m	38m	2h 03m
	% started treatment on time	72.6%	83.5%	-10.9 percentage points	72.0%
	Median time to treatment	29m	17m	12m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 01m	1h 34m	27m	2h 02m
	% started treatment on time	89.8%	95.2%	-5.4 percentage points	89.6%
Patients starting treatment on time %		76.0%	85.9%	-9.9 percentage points	69.1%
Median time to leave the ED		3h 04m	2h 44m	20m	3h 18m
90th percentile time to leave the ED		11h 08m	10h 20m	48m	8h 47m
Patients leaving the ED within four hours of presentation		68.5%	75.0%	-6.5 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	13m
	90th percentile transfer of care time (minutes)	29m	22m	7m	38m
	Percent on target	90.2%	96.2%	-6.0 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,029	996	33	3.3%
Urgency category	Urgent	199	165	34	20.6%
	Semi-urgent	296	314	-18	-5.7%
	Non-urgent	428	431	-3	-0.7%
Patients on waiting list ready for elective surgery at the end of quarter		1,649	1,445	204	14.1%
Urgency category	Urgent	25	13	12	92.3%
	Semi-urgent	233	158	75	47.5%
	Non-urgent	1,391	1,274	117	9.2%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	14 days
		90th percentile	27 days	26 days	1 days	27 days
	Semi-urgent	Median	63 days	39 days	24 days	51 days
		90th percentile	87 days	84 days	3 days	85 days
	Non-urgent	Median	332 days	305 days	27 days	282 days
		90th percentile	357 days	356 days	1 days	361 days
Elective surgery procedures performed on time	All procedures		97.5%	100%	-2.5 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		93.9%	100%	-6.1 percentage points	95.3%
	Non-urgent		98.8%	100%	-1.2 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	5,838	5,652	186	3.3%
	Acute	5,476	5,269	207	3.9%
	Acute Overnight	3,216	3,130	86	2.7%
	Acute Same Day	2,260	2,139	121	5.7%
	Non-acute	124	130	-6	-4.6%
	Mental health	238	253	-15	-5.9%
Average length of stay (days)	Acute	2.8	2.9	-0.1	
	Acute Overnight	4.1	4.3	-0.2	
	Non-acute	14.5	13.8	0.7	
	Mental health	36.0	32.6	3.4	
Hospital bed days	All bed days	25,753	25,575	178	0.7%
	Acute	15,392	15,534	-142	-0.9%
	Non-acute	1,799	1,799	0	0.0%
	Mental health	8,562	8,242	320	3.9%
Babies born in Orange Health Service		226	264	-38	-14.4%

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(n/a) not applicable

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