

Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	551	534	17	3.2%	
ED Attendances	5,751	5,907	-156	-2.6%	
Emergency presentations	5,717	5,579	138	2.5%	
Emergency presentation by triage category	T1: Resuscitation	13	17	-4	-23.5%
	T2: Emergency	429	498	-69	-13.9%
	T3: Urgent	1,670	1,827	-157	-8.6%
	T4: Semi-urgent	2,893	2,598	295	11.4%
	T5: Non-urgent	712	639	73	11.4%
Admissions to hospital from EDs	273	277	-4	-1.4%	

Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	19m	17m	2m	24m
	% started treatment on time	73.5%	78.2%	-4.7 percentage points	64.5%
	Median time to treatment	17m	18m	-1m	18m
	T3: Urgent 90th percentile time to treatment	51m	55m	-4m	57m
	% started treatment on time	75.3%	73.3%	2.0 percentage points	73.3%
	Median time to treatment	21m	21m	0m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 27m	1h 33m	-6m	1h 35m
	% started treatment on time	80.9%	79.9%	1.0 percentage points	79.0%
	Median time to treatment	19m	19m	0m	22m
	T5: Non-urgent 90th percentile time to treatment	1h 32m	1h 40m	-8m	1h 37m
	% started treatment on time	94%	93.1%	0.9 percentage points	93.9%
Patients starting treatment on time %	80.2%	79.1%	1.1 percentage points	77.9%	
Median time to leave the ED	1h 45m	1h 51m	-6m	1h 43m	
90th percentile time to leave the ED	5h 17m	5h 13m	4m	4h 54m	
Patients leaving the ED within four hours of presentation	84.1%	82.3%	1.8 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	8m	9m	-1m	9m
	90th percentile transfer of care time (minutes)	20m	20m	0m	22m
	Percent on target	96.3%	96.3%	0.0 percentage points	95.2%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

Elective surgery activity

BHI does not report elective surgery activity for this facility.

Elective surgery performance

BHI does not report elective surgery performance for this facility.

Admitted patient activity

		Jan-Mar 2020	Jan-Mar 2019	Difference	% change
Episodes	All episodes	479	500	-21	-4.2%
	Acute	396	388	8	2.1%
	Acute Overnight	328	319	9	2.8%
	Acute Same Day	68	69	-1	-1.4%
	Non-acute	39	59	-20	-33.9%
	Mental health	44	53	-9	-17.0%
Average length of stay (days)	Acute	2.9	3.2	-0.3	
	Acute Overnight	3.3	3.6	-0.3	
	Non-acute	10.3	12.4	-2.1	
	Mental health	36.0	28.4	7.6	
Hospital bed days	All bed days	3,148	3,468	-320	-9.2%
	Acute	1,165	1,229	-64	-5.2%
	Non-acute	401	734	-333	-45.4%
	Mental health	1,582	1,505	77	5.1%
Babies born in Byron Central Hospital		34	35	-1	-2.9%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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