

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	4,546	5,395	-849	-15.7%	
ED Attendances	16,726	22,094	-5,368	-24.3%	
Emergency presentations	16,700	22,054	-5,354	-24.3%	
Emergency presentation by triage category	T1: Resuscitation	278	312	-34	-10.9%
	T2: Emergency	3,676	4,721	-1,045	-22.1%
	T3: Urgent	4,794	6,283	-1,489	-23.7%
	T4: Semi-urgent	5,722	8,183	-2,461	-30.1%
	T5: Non-urgent	2,230	2,555	-325	-12.7%
Admissions to hospital from EDs	7,126	8,870	-1,744	-19.7%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	14m	16m	-2m	22m
	% started treatment on time	79.6%	78.7%	0.9 percentage points	64.5%
	Median time to treatment	14m	19m	-5m	16m
	T3: Urgent 90th percentile time to treatment	34m	46m	-12m	46m
	% started treatment on time	86.2%	77.6%	8.6 percentage points	79.7%
	Median time to treatment	15m	25m	-10m	19m
	T4: Semi-urgent 90th percentile time to treatment	55m	1h 13m	-18m	1h 04m
	% started treatment on time	92.9%	83.3%	9.6 percentage points	88.7%
	Median time to treatment	17m	25m	-8m	13m
	T5: Non-urgent 90th percentile time to treatment	1h 02m	1h 35m	-33m	55m
	% started treatment on time	98.7%	95.7%	3.0 percentage points	98.3%
Patients starting treatment on time %	88.5%	82.0%	6.5 percentage points	81.2%	
Median time to leave the ED	3h 07m	3h 20m	-13m	3h 10m	
90th percentile time to leave the ED	7h 11m	7h 49m	-38m	7h 58m	
Patients leaving the ED within four hours of presentation	66.7%	64.2%	2.5 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	23m	30m	-7m	26m
	Percent on target	94.8%	90.0%	4.8 percentage points	92.5%

Notes: For Royal North Shore Hospital, 14.4% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	1,130	1,736	-606	-34.9%
Urgency category	Urgent	480	-84	-17.5%
	Semi-urgent	612	-221	-36.1%
	Non-urgent	622	-299	-48.1%
Patients on waiting list ready for elective surgery at the end of quarter	2,760	2,566	194	7.6%
Urgency category	Urgent	64	-9	-14.1%
	Semi-urgent	476	-160	-33.6%
	Non-urgent	2,026	363	17.9%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	7 days	10 days	-3 days	8 days
		90th percentile	16 days	23 days	-7 days	23 days
	Semi-urgent	Median	44 days	43 days	1 days	47 days
		90th percentile	99 days	90 days	9 days	110 days
	Non-urgent	Median	335 days	294 days	41 days	228 days
		90th percentile	410 days	366 days	44 days	431 days
Elective surgery procedures performed on time	All procedures	82.9%	92.8%	-9.9 percentage points	87.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	82.6%	90.8%	-8.2 percentage points	82.5%	
	Non-urgent	62.2%	89.2%	-27.0 percentage points	69.1%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	16,200	20,102	-3,902	-19.4%
	Acute	15,638	19,427	-3,789	-19.5%
	Acute Overnight	8,552	10,683	-2,131	-19.9%
	Acute Same Day	7,086	8,744	-1,658	-19.0%
	Non-acute	332	361	-29	-8.0%
	Mental health	230	314	-84	-26.8%
Average length of stay (days)	Acute	3.1	3.1		
	Acute Overnight	4.8	4.9		
	Non-acute	7.1	8.0		
	Mental health	10.6	9.2		
Hospital bed days	All bed days	53,274	66,710	-13,436	-20.1%
	Acute	48,467	60,942	-12,475	-20.5%
	Non-acute	2,368	2,874	-506	-17.6%
	Mental health	2,439	2,894	-455	-15.7%
Babies born in Royal North Shore Hospital	688	715	-27	-3.8%	

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(n/a) not applicable

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