

Emergency department activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 1,349 | 1,542 | -193 | -12.5% | |
| ED Attendances | 12,377 | 16,788 | -4,411 | -26.3% | |
| Emergency presentations | 12,268 | 16,662 | -4,394 | -26.4% | |
| Emergency presentation by triage category | T1: Resuscitation | 168 | 129 | 39 | 30.2% |
| | T2: Emergency | 1,151 | 640 | 511 | 79.8% |
| | T3: Urgent | 3,704 | 4,571 | -867 | -19.0% |
| | T4: Semi-urgent | 7,003 | 11,230 | -4,227 | -37.6% |
| | T5: Non-urgent | 242 | 92 | 150 | 163.0% |
| Admissions to hospital from EDs | 3,800 | 4,234 | -434 | -10.3% | |

Emergency department performance

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | Peer group results | |
|---|---|--------------|-----------------------|------------------------|--------|
| Time to treatment by triage category | Median time to treatment | 10m | 9m | 1m | 9m |
| | T2: Emergency 90th percentile time to treatment | 25m | 24m | 1m | 24m |
| | % started treatment on time | 56.4% | 64.5% | -8.1 percentage points | 58.8% |
| | Median time to treatment | 19m | 17m | 2m | 20m |
| | T3: Urgent 90th percentile time to treatment | 59m | 43m | 16m | 57m |
| | % started treatment on time | 73.1% | 80.3% | -7.2 percentage points | 71.8% |
| | Median time to treatment | 25m | 31m | -6m | 29m |
| | T4: Semi-urgent 90th percentile time to treatment | 1h 39m | 2h 23m | -44m | 1h 45m |
| | % started treatment on time | 80.1% | 71.4% | 8.7 percentage points | 75.9% |
| | Median time to treatment | 33m | 54m | -21m | 33m |
| | T5: Non-urgent 90th percentile time to treatment | 2h 21m | (*) | | 2h 09m |
| | % started treatment on time | 88.1% | 72.5% | 15.6 percentage points | 88.6% |
| Patients starting treatment on time % | 75.8% | 73.8% | 2.0 percentage points | 73.6% | |
| Median time to leave the ED | 2h 57m | 3h 07m | -10m | 2h 47m | |
| 90th percentile time to leave the ED | 5h 49m | 6h 45m | -56m | 5h 44m | |
| Patients leaving the ED within four hours of presentation | 75.8% | 68.4% | 7.4 percentage points | 75.9% | |
| Transfer of care | Median transfer of care time (minutes) | 11m | 14m** | -3m | 10m |
| | 90th percentile transfer of care time (minutes) | 21m | 29m** | -8m | 20m |
| | Percent on target | 97.7% | 90.7%** | 7.0 percentage points | 98.0% |

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change |
|--|--------------|--------------|------------|----------|
| Elective surgery procedures performed | 1,767 | 1,577 | 190 | 12.0% |
| Urgency category | Urgent | 435 | 107 | 24.6% |
| | Semi-urgent | 441 | 15 | 3.4% |
| | Non-urgent | 669 | 50 | 7.5% |
| Patients on waiting list ready for elective surgery at the end of quarter | 1,737 | 1,818 | -81 | -4.5% |
| Urgency category | Urgent | 41 | 17 | 41.5% |
| | Semi-urgent | 311 | 49 | 15.8% |
| | Non-urgent | 1,466 | -147 | -10.0% |

Elective surgery performance

| | | Jul-Sep 2020 | Jul-Sep 2019 | Difference | Peer group results | |
|--|----------------|-----------------|--------------|-------------------------|--------------------|----------|
| Waiting time (days) | Urgent | Median | 6 days | 6 days | 6 days | |
| | | 90th percentile | 20 days | 21 days | 20 days | |
| | Semi-urgent | Median | 48 days | 42 days | 6 days | 42 days |
| | | 90th percentile | 104 days | 82 days | 22 days | 106 days |
| | Non-urgent | Median | 257 days | 176 days | 81 days | 254 days |
| | | 90th percentile | 414 days | 376 days | 38 days | 405 days |
| Elective surgery procedures performed on time | All procedures | 88.1% | 94.2% | -6.1 percentage points | 88.2% | |
| | Urgent | 100% | 100% | 0.0 percentage points | 99.9% | |
| | Semi-urgent | 87.1% | 99.5% | -12.4 percentage points | 86.6% | |
| | Non-urgent | 79.7% | 87% | -7.3 percentage points | 80.4% | |

Admitted patient activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|--------------------------------------|-----------------|--------------|------------|----------|--------|
| Episodes | All episodes | 9,463 | 9,517 | -54 | -0.6% |
| | Acute | 9,226 | 9,292 | -66 | -0.7% |
| | Acute Overnight | 4,295 | 4,793 | -498 | -10.4% |
| | Acute Same Day | 4,931 | 4,499 | 432 | 9.6% |
| | Non-acute | 123 | 160 | -37 | -23.1% |
| | Mental health | 114 | 65 | 49 | 75.4% |
| Average length of stay (days) | Acute | 2.6 | 2.9 | -0.3 | |
| | Acute Overnight | 4.5 | 4.7 | -0.2 | |
| | Non-acute | 8.1 | 6.1 | 2.0 | |
| | Mental health | 12.6 | 17.8 | -5.2 | |
| Hospital bed days | All bed days | 26,648 | 29,070 | -2,422 | -8.3% |
| | Acute | 24,213 | 26,934 | -2,721 | -10.1% |
| | Non-acute | 995 | 977 | 18 | 1.8% |
| | Mental health | 1,440 | 1,159 | 281 | 24.2% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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