

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	423	514	-91	-17.7%	
ED Attendances	2,502	3,196	-694	-21.7%	
Emergency presentations	2,408	3,076	-668	-21.7%	
Emergency presentation by triage category	T1: Resuscitation	15	24	-9	-37.5%
	T2: Emergency	310	412	-102	-24.8%
	T3: Urgent	664	982	-318	-32.4%
	T4: Semi-urgent	989	1,254	-265	-21.1%
	T5: Non-urgent	430	404	26	6.4%
Admissions to hospital from EDs	228	372	-144	-38.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	8m
	T2: Emergency 90th percentile time to treatment	19m	24m	-5m	22m
	% started treatment on time	73.6%	61.8%	11.8 percentage points	69.3%
	Median time to treatment	14m	18m	-4m	16m
	T3: Urgent 90th percentile time to treatment	39m	1h 02m	-23m	50m
	% started treatment on time	83%	73.8%	9.2 percentage points	77.6%
	Median time to treatment	15m	27m	-12m	21m
	T4: Semi-urgent 90th percentile time to treatment	58m	1h 53m	-55m	1h 23m
	% started treatment on time	90.9%	75.4%	15.5 percentage points	83.0%
	Median time to treatment	12m	24m	-12m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 03m	2h 04m	-61m	1h 18m
	% started treatment on time	98.2%	89.5%	8.7 percentage points	95.9%
Patients starting treatment on time %	87.7%	74.7%	13.0 percentage points	81.8%	
Median time to leave the ED	1h 37m	2h 04m	-27m	1h 46m	
90th percentile time to leave the ED	4h 40m	5h 10m	-30m	5h 06m	
Patients leaving the ED within four hours of presentation	85.5%	81.8%	3.7 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	11m	7m	4m	9m
	90th percentile transfer of care time (minutes)	22m	19m	3m	22m
	Percent on target	95.9%	95.7%	0.2 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	63	85	-22	-25.9%
Urgency category				
Urgent	9	7	2	28.6%
Semi-urgent	17	18	-1	-5.6%
Non-urgent	33	60	-27	-45.0%
Patients on waiting list ready for elective surgery at the end of quarter	94	38	56	147.4%
Urgency category				
Urgent	6	0	6	
Semi-urgent	10	<5		
Non-urgent	78	38	40	105.3%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	53 days	53 days	0 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	153 days	58 days	95 days	257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	93.2%	100%	-6.8 percentage points	83.5%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	88.2%	100%	-11.8 percentage points	89.0%	
	Non-urgent	93.9%	100%	-6.1 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	979	1,146	-167	-14.6%
	Acute	947	1,104	-157	-14.2%
	Acute Overnight	358	493	-135	-27.4%
	Acute Same Day	589	611	-22	-3.6%
	Non-acute	32	42	-10	-23.8%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	1.8	0.0	
	Acute Overnight	3.2	2.8	0.4	
	Non-acute	12.8	8.2	4.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,144	2,330	-186	-8.0%
	Acute	1,734	1,987	-253	-12.7%
	Non-acute	410	343	67	19.5%
	Mental health	0	0	0	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes