

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	5,825	6,133	-308	-5.0%	
ED Attendances	18,692	20,991	-2,299	-11.0%	
Emergency presentations	18,192	20,501	-2,309	-11.3%	
Emergency presentation by triage category	T1: Resuscitation	114	133	-19	-14.3%
	T2: Emergency	2,224	2,328	-104	-4.5%
	T3: Urgent	7,996	9,309	-1,313	-14.1%
	T4: Semi-urgent	6,211	7,269	-1,058	-14.6%
	T5: Non-urgent	1,647	1,462	185	12.7%
Admissions to hospital from EDs	6,969	7,234	-265	-3.7%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	23m	26m	-3m	21m
	% started treatment on time	61.8%	65.3%	-3.5 percentage points	70.9%
	Median time to treatment	14m	17m	-3m	18m
	T3: Urgent 90th percentile time to treatment	44m	1h 24m	-40m	58m
	% started treatment on time	83.4%	72.9%	10.5 percentage points	74.9%
	Median time to treatment	16m	23m	-7m	23m
	T4: Semi-urgent 90th percentile time to treatment	50m	1h 54m	-64m	1h 26m
	% started treatment on time	92.7%	78.7%	14.0 percentage points	82.5%
	Median time to treatment	15m	22m	-7m	5m
	T5: Non-urgent 90th percentile time to treatment	54m	1h 48m	-54m	50m
	% started treatment on time	97.5%	91.5%	6.0 percentage points	97.8%
Patients starting treatment on time %	85.1%	75.2%	9.9 percentage points	81.4%	
Median time to leave the ED	3h 41m	4h 20m	-39m	2h 42m	
90th percentile time to leave the ED	10h 10m	11h 18m	-68m	7h 43m	
Patients leaving the ED within four hours of presentation	56.8%	46.8%	10.0 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	12m	14m	-2m	11m
	90th percentile transfer of care time (minutes)	30m	39m	-9m	30m
	Percent on target	89.4%	84.1%	5.3 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	1,737	1,327	410	30.9%	
<b>Urgency category</b>	Urgent	162	154	8	5.2%
	Semi-urgent	552	469	83	17.7%
	Non-urgent	926	589	337	57.2%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,430	2,342	88	3.8%	
<b>Urgency category</b>	Urgent	28	25	3	12.0%
	Semi-urgent	356	367	-11	-3.0%
	Non-urgent	2,046	1,950	96	4.9%

## Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	16 days	11 days	5 days	15 days
		90th percentile	26 days	26 days	0 days	27 days
	Semi-urgent	Median	66 days	50 days	16 days	58 days
		90th percentile	140 days	82 days	58 days	120 days
	Non-urgent	Median	337 days	248 days	89 days	352 days
		90th percentile	430 days	359 days	71 days	445 days
<b>Elective surgery procedures performed on time</b>	All procedures	69.4%	97.6%	-28.2 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	68.5%	99.1%	-30.6 percentage points	81.4%	
	Non-urgent	64.6%	95.8%	-31.2 percentage points	58.1%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	16,597	15,919	678	4.3%
	Acute	15,945	15,218	727	4.8%
	Acute Overnight	8,517	9,138	-621	-6.8%
	Acute Same Day	7,428	6,080	1,348	22.2%
	Non-acute	137	277	-140	-50.5%
	Mental health	515	424	91	21.5%
<b>Average length of stay (days)</b>	Acute	2.5	2.6	-0.1	
	Acute Overnight	3.8	3.7	0.1	
	Non-acute	14.5	11.0	3.5	
	Mental health	10.2	14.0	-3.8	
<b>Hospital bed days</b>	All bed days	46,922	49,146	-2,224	-4.5%
	Acute	39,658	40,186	-528	-1.3%
	Non-acute	1,988	3,036	-1,048	-34.5%
	Mental health	5,276	5,924	-648	-10.9%

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(n/a) not applicable

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