

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	14,067	14,739	-672	-4.6%	
ED Attendances	46,890	51,109	-4,219	-8.3%	
Emergency presentations	46,467	50,517	-4,050	-8.0%	
Emergency presentation by triage category	T1: Resuscitation	756	759	-3	-0.4%
	T2: Emergency	13,402	13,044	358	2.7%
	T3: Urgent	17,510	18,210	-700	-3.8%
	T4: Semi-urgent	11,848	15,226	-3,378	-22.2%
	T5: Non-urgent	2,951	3,278	-327	-10.0%
Admissions to hospital from EDs	16,078	16,909	-831	-4.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	10m	12m	-2m	8m
	T2: Emergency 90th percentile time to treatment	27m	34m	-7m	23m
	% started treatment on time	50.8%	44.5%	6.3 percentage points	65.4%
	Median time to treatment	22m	29m	-7m	18m
	T3: Urgent 90th percentile time to treatment	1h 06m	2h 04m	-58m	58m
	% started treatment on time	69.6%	52.4%	17.2 percentage points	74.4%
	Median time to treatment	28m	49m	-21m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 31m	2h 40m	-69m	1h 27m
	% started treatment on time	79.6%	59.5%	20.1 percentage points	82.3%
	Median time to treatment	24m	44m	-20m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 31m	2h 30m	-59m	1h 06m
	% started treatment on time	94.6%	84.2%	10.4 percentage points	96.9%
Patients starting treatment on time %	67.9%	54.2%	13.7 percentage points	78.9%	
Median time to leave the ED	3h 30m	3h 47m	-17m	2h 42m	
90th percentile time to leave the ED	12h 33m	14h 43m	-130m	7h 35m	
Patients leaving the ED within four hours of presentation	61.6%	57.2%	4.4 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	14m	17m	-3m	11m
	90th percentile transfer of care time (minutes)	32m	44m	-12m	30m
	Percent on target	88.0%	80.3%	7.7 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	6,040	5,312	728	13.7%	
Urgency category	Urgent	1,635	1,156	479	41.4%
	Semi-urgent	1,809	1,761	48	2.7%
	Non-urgent	2,390	2,139	251	11.7%
Patients on waiting list ready for elective surgery at the end of quarter	8,093	7,291	802	11.0%	
Urgency category	Urgent	301	209	92	44.0%
	Semi-urgent	1,679	1,297	382	29.5%
	Non-urgent	6,113	5,785	328	5.7%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	12 days	12 days	0 days	12 days
		90th percentile	27 days	26 days	1 days	26 days
	Semi-urgent	Median	54 days	41 days	13 days	49 days
		90th percentile	98 days	80 days	18 days	109 days
	Non-urgent	Median	342 days	234 days	108 days	330 days
		90th percentile	437 days	354 days	83 days	441 days
Elective surgery procedures performed on time	All procedures	82%	98.6%	-16.6 percentage points	79.8%	
	Urgent	99.8%	99.8%	0.0 percentage points	99.8%	
	Semi-urgent	85.2%	99.2%	-14.0 percentage points	84.9%	
	Non-urgent	67.4%	97.4%	-30.0 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	46,780	46,873	-93	-0.2%
	Acute	44,543	44,456	87	0.2%
	Acute Overnight	21,940	22,633	-693	-3.1%
	Acute Same Day	22,603	21,823	780	3.6%
	Non-acute	1,011	1,374	-363	-26.4%
	Mental health	1,226	1,043	183	17.5%
Average length of stay (days)	Acute	2.9	3.0	-0.1	
	Acute Overnight	4.8	5.0	-0.2	
	Non-acute	13.5	13.3	0.2	
	Mental health	25.1	22.3	2.8	
Hospital bed days	All bed days	172,716	175,815	-3,099	-1.8%
	Acute	128,262	134,364	-6,102	-4.5%
	Non-acute	13,666	18,224	-4,558	-25.0%
	Mental health	30,788	23,227	7,561	32.6%

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(n/a) not applicable

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