

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	62,073	61,551	522	0.8%	
ED Attendances	268,959	246,461	22,498	9.1%	
Emergency presentations	264,168	241,525	22,643	9.4%	
Emergency presentation by triage category	T1: Resuscitation	1,467	1,477	-10	-0.7%
	T2: Emergency	34,395	33,758	637	1.9%
	T3: Urgent	88,566	86,380	2,186	2.5%
	T4: Semi-urgent	95,888	97,477	-1,589	-1.6%
	T5: Non-urgent	43,852	22,433	21,419	95.5%
Admissions to hospital from EDs	70,311	72,739	-2,428	-3.3%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	24m	25m	-1m	26m
	% started treatment on time	67.3%	67.4%	-0.1 percentage points	63.1%
	Median time to treatment	21m	22m	-1m	20m
	T3: Urgent 90th percentile time to treatment	1h 11m	1h 17m	-6m	1h 11m
	% started treatment on time	69.1%	67.2%	1.9 percentage points	69.3%
	Median time to treatment	28m	30m	-2m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 48m	1h 53m	-5m	1h 48m
	% started treatment on time	75.9%	74.5%	1.4 percentage points	76.4%
	Median time to treatment	7m	27m	-20m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 17m	1h 57m	-40m	1h 30m
	% started treatment on time	95.5%	90.9%	4.6 percentage points	94.3%
Patients starting treatment on time %	75.6%	72.2%	3.4 percentage points	74.1%	
Median time to leave the ED	2h 55m	3h 11m	-16m	2h 51m	
90th percentile time to leave the ED	7h 56m	8h 14m	-18m	7h 42m	
Patients leaving the ED within four hours of presentation	69.3%	67.0%	2.3 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	12m
	90th percentile transfer of care time (minutes)	33m	32m	1m	34m
	Percent on target	87.9%	88.5%	-0.6 percentage points	87.3%

Notes: For B peer group, 45.3% of triage 5 attendances were due to COVID-19 testing provided by EDs. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	19,543	17,796	1,747	9.8%
Urgency category				
Urgent	3,644	3,417	227	6.6%
Semi-urgent	6,434	5,853	581	9.9%
Non-urgent	8,513	7,443	1,070	14.4%
Patients on waiting list ready for elective surgery at the end of quarter	34,386	32,004	2,382	7.4%
Urgency category				
Urgent	284	227	57	25.1%
Semi-urgent	5,032	3,740	1,292	34.5%
Non-urgent	29,070	28,037	1,033	3.7%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	15 days	14 days	1 days	12 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	57 days	54 days	3 days	51 days
		90th percentile	103 days	86 days	17 days	95 days
	Non-urgent	Median	340 days	274 days	66 days	320 days
		90th percentile	450 days	363 days	87 days	435 days
Elective surgery procedures performed on time	All procedures	78.1%	94.3%	-16.2 percentage points	82.4%	
	Urgent	99.6%	99.9%	-0.3 percentage points	99.8%	
	Semi-urgent	86.2%	94.8%	-8.6 percentage points	88.3%	
	Non-urgent	62.6%	91.3%	-28.7 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	154,786	152,062	2,724	1.8%
	Acute	148,210	145,452	2,758	1.9%
	Acute Overnight	80,534	81,686	-1,152	-1.4%
	Acute Same Day	67,676	63,766	3,910	6.1%
	Non-acute	2,705	2,818	-113	-4.0%
	Mental health	3,871	3,792	79	2.1%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	4.0	3.9	0.1	
	Non-acute	12.2	11.5	0.7	
	Mental health	15.6	15.3	0.3	
Hospital bed days	All bed days	479,176	469,252	9,924	2.1%
	Acute	385,993	378,901	7,092	1.9%
	Non-acute	32,902	32,405	497	1.5%
	Mental health	60,281	57,946	2,335	4.0%
Babies born in Major public hospitals	6,666	6,834	-168	-2.5%	

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(n/a) not applicable

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