

**Emergency department activity**

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,099	910	189	20.8%	
ED Attendances	4,305	4,230	75	1.8%	
Emergency presentations	4,158	4,112	46	1.1%	
Emergency presentation by triage category	T1: Resuscitation	13	11	2	18.2%
	T2: Emergency	265	218	47	21.6%
	T3: Urgent	844	922	-78	-8.5%
	T4: Semi-urgent	2,494	2,482	12	0.5%
	T5: Non-urgent	542	479	63	13.2%
Admissions to hospital from EDs	890	876	14	1.6%	

**Emergency department performance**

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	14m	-5m	9m
	T2: Emergency 90th percentile time to treatment	36m	54m	-18m	26m
	% started treatment on time	59.9%	44.1%	15.8 percentage points	61.4%
	Median time to treatment	27m	34m	-7m	20m
	T3: Urgent 90th percentile time to treatment	1h 34m	2h 12m	-38m	1h 14m
	% started treatment on time	57.1%	46.3%	10.8 percentage points	68.8%
	Median time to treatment	38m	54m	-16m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 27m	3h 06m	-39m	1h 54m
	% started treatment on time	66.7%	54.4%	12.3 percentage points	75.7%
	Median time to treatment	30m	41m	-11m	26m
	T5: Non-urgent 90th percentile time to treatment	2h 09m	3h 20m	-71m	1h 56m
	% started treatment on time	88.9%	80.7%	8.2 percentage points	90.8%
Patients starting treatment on time %	66.9%	54.5%	12.4 percentage points	72.6%	
Median time to leave the ED	2h 19m	2h 39m	-20m	2h 35m	
90th percentile time to leave the ED	6h 10m	6h 19m	-9m	6h 34m	
Patients leaving the ED within four hours of presentation	75.4%	71.7%	3.7 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	8m	6m	2m	12m
	90th percentile transfer of care time (minutes)	42m	37m	5m	28m
	Percent on target	84.1%	86.0%	-1.9 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
 (n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	365	385	-20	-5.2%	
<b>Urgency category</b>	Urgent	51	55	-4	-7.3%
	Semi-urgent	147	103	44	42.7%
	Non-urgent	165	211	-46	-21.8%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	766	726	40	5.5%	
<b>Urgency category</b>	Urgent	0	<5		
	Semi-urgent	112	107	5	4.7%
	Non-urgent	654	619	35	5.7%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	22 days	15 days	7 days	16 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	60 days	63 days	-3 days	55 days
		90th percentile	109 days	87 days	22 days	89 days
	Non-urgent	Median	341 days	327 days	14 days	336 days
		90th percentile	457 days	362 days	95 days	413 days
<b>Elective surgery procedures performed on time</b>	All procedures	75.8%	99.5%	-23.7 percentage points	83.5%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.9%	
	Semi-urgent	87.8%	99.0%	-11.2 percentage points	91.4%	
	Non-urgent	57.6%	99.5%	-41.9 percentage points	71.6%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,608	2,597	11	0.4%
	Acute	2,482	2,482	0	0.0%
	Acute Overnight	1,295	1,302	-7	-0.5%
	Acute Same Day	1,187	1,180	7	0.6%
	Non-acute	44	31	13	41.9%
	Mental health	82	84	-2	-2.4%
<b>Average length of stay (days)</b>	Acute	2.6	2.4	0.2	
	Acute Overnight	4.1	3.7	0.4	
	Non-acute	11.1	12.4	-1.3	
	Mental health	5.5	6.2	-0.7	
<b>Hospital bed days</b>	All bed days	7,421	6,948	473	6.8%
	Acute	6,477	6,046	431	7.1%
	Non-acute	489	385	104	27.0%
	Mental health	455	517	-62	-12.0%
<b>Babies born in Armidale Hospital</b>	54	69	-15	-21.7%	

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(n/a) not applicable

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