

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,655	2,474	181	7.3%	
ED Attendances	8,925	8,628	297	3.4%	
Emergency presentations	8,818	8,477	341	4.0%	
Emergency presentation by triage category	T1: Resuscitation	31	32	-1	-3.1%
	T2: Emergency	1,419	1,404	15	1.1%
	T3: Urgent	2,657	2,596	61	2.3%
	T4: Semi-urgent	3,134	2,944	190	6.5%
	T5: Non-urgent	1,577	1,501	76	5.1%
Admissions to hospital from EDs	1,933	1,931	2	0.1%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	20m	15m	5m	24m
	% started treatment on time	83.3%	87.1%	-3.8 percentage points	67.3%
	Median time to treatment	17m	20m	-3m	21m
	T3: Urgent 90th percentile time to treatment	1h 28m	1h 37m	-9m	1h 11m
	% started treatment on time	77.7%	75.6%	2.1 percentage points	69.1%
	Median time to treatment	25m	28m	-3m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 53m	2h 12m	-19m	1h 48m
	% started treatment on time	80.3%	77.2%	3.1 percentage points	75.9%
	Median time to treatment	23m	31m	-8m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 50m	1h 58m	-8m	1h 17m
	% started treatment on time	92.3%	91.4%	0.9 percentage points	95.5%
Patients starting treatment on time %	82.1%	80.8%	1.3 percentage points	75.6%	
Median time to leave the ED	3h 11m	3h 17m	-6m	2h 55m	
90th percentile time to leave the ED	7h 27m	7h 45m	-18m	7h 56m	
Patients leaving the ED within four hours of presentation	66.3%	61.6%	4.7 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	6m	6m	0m	12m
	90th percentile transfer of care time (minutes)	27m	42m	-15m	33m
	Percent on target	91.3%	85.1%	6.2 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	731	570	161	28.2%
Urgency category				
Urgent	74	86	-12	-14.0%
Semi-urgent	214	165	49	29.7%
Non-urgent	405	279	126	45.2%
Patients on waiting list ready for elective surgery at the end of quarter	1,488	1,433	55	3.8%
Urgency category				
Urgent	10	6	4	66.7%
Semi-urgent	224	122	102	83.6%
Non-urgent	1,254	1,305	-51	-3.9%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	22 days	15 days	7 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	92 days	49 days	43 days	57 days
		90th percentile	198 days	80 days	118 days	103 days
	Non-urgent	Median	391 days	270 days	121 days	340 days
		90th percentile	471 days	353 days	118 days	450 days
Elective surgery procedures performed on time	All procedures	42.3%	100%	-57.7 percentage points	78.1%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.6%	
	Semi-urgent	47.2%	100.0%	-52.8 percentage points	86.2%	
	Non-urgent	29.1%	100.0%	-70.9 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	5,920	5,476	444	8.1%
	Acute	5,662	5,299	363	6.9%
	Acute Overnight	2,395	2,414	-19	-0.8%
	Acute Same Day	3,267	2,885	382	13.2%
	Non-acute	130	88	42	47.7%
	Mental health	128	89	39	43.8%
Average length of stay (days)	Acute	2.4	2.5	-0.1	
	Acute Overnight	4.4	4.2	0.2	
	Non-acute	5.2	5.6	-0.4	
	Mental health	10.5	13.3	-2.8	
Hospital bed days	All bed days	15,768	14,807	961	6.5%
	Acute	13,741	13,125	616	4.7%
	Non-acute	680	496	184	37.1%
	Mental health	1,347	1,186	161	13.6%
Babies born in Manning Hospital	145	136	9	6.6%	

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(n/a) not applicable

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