

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	7,621	7,285	336	4.6%	
ED Attendances	36,004	35,134	870	2.5%	
Emergency presentations	34,327	33,416	911	2.7%	
Emergency presentation by triage category	T1: Resuscitation	182	169	13	7.7%
	T2: Emergency	3,689	3,636	53	1.5%
	T3: Urgent	11,211	11,676	-465	-4.0%
	T4: Semi-urgent	15,604	14,457	1,147	7.9%
	T5: Non-urgent	3,641	3,478	163	4.7%
Admissions to hospital from EDs	7,784	7,670	114	1.5%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	9m
	T2: Emergency 90th percentile time to treatment	23m	20m	3m	26m
	% started treatment on time	64.9%	69.2%	-4.3 percentage points	63.1%
	Median time to treatment	21m	18m	3m	20m
	T3: Urgent 90th percentile time to treatment	1h 07m	59m	8m	1h 11m
	% started treatment on time	66.3%	72.1%	-5.8 percentage points	69.3%
	Median time to treatment	30m	25m	5m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 43m	1h 33m	10m	1h 48m
	% started treatment on time	74.1%	79.6%	-5.5 percentage points	76.4%
	Median time to treatment	27m	23m	4m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 43m	1h 31m	12m	1h 30m
	% started treatment on time	93.4%	94.3%	-0.9 percentage points	94.3%
Patients starting treatment on time %	72.4%	77.2%	-4.8 percentage points	74.1%	
Median time to leave the ED	2h 23m	2h 17m	6m	2h 51m	
90th percentile time to leave the ED	7h 27m	6h 53m	34m	7h 42m	
Patients leaving the ED within four hours of presentation	74.5%	76.4%	-1.9 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	12m
	90th percentile transfer of care time (minutes)	36m	35m	1m	34m
	Percent on target	85.8%	86.5%	-0.7 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	3,030	2,538	492	19.4%
<b>Urgency category</b>				
Urgent	458	367	91	24.8%
Semi-urgent	796	755	41	5.4%
Non-urgent	1,604	1,263	341	27.0%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	6,769	5,672	1,097	19.3%
<b>Urgency category</b>				
Urgent	50	33	17	51.5%
Semi-urgent	702	477	225	47.2%
Non-urgent	6,017	5,162	855	16.6%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	16 days	15 days	1 days	12 days
		90th percentile	28 days	28 days	0 days	26 days
	Semi-urgent	Median	60 days	56 days	4 days	51 days
		90th percentile	98 days	87 days	11 days	95 days
	Non-urgent	Median	351 days	259 days	92 days	320 days
		90th percentile	511 days	359 days	152 days	435 days
<b>Elective surgery procedures performed on time</b>	All procedures	71.6%	93.8%	-22.2 percentage points	82.4%	
	Urgent	99.1%	99.2%	-0.1 percentage points	99.8%	
	Semi-urgent	86.6%	94.2%	-7.6 percentage points	88.3%	
	Non-urgent	56.2%	92.1%	-35.9 percentage points	68.3%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	20,494	19,105	1,389	7.3%
	Acute	19,470	18,031	1,439	8.0%
	Acute Overnight	8,869	9,001	-132	-1.5%
	Acute Same Day	10,601	9,030	1,571	17.4%
	Non-acute	644	669	-25	-3.7%
	Mental health	380	405	-25	-6.2%
<b>Average length of stay (days)</b>	Acute	2.5	2.6	-0.1	
	Acute Overnight	4.3	4.2	0.1	
	Non-acute	10.3	11.4	-1.1	
	Mental health	17.3	15.5	1.8	
<b>Hospital bed days</b>	All bed days	62,141	61,069	1,072	1.8%
	Acute	48,946	47,152	1,794	3.8%
	Non-acute	6,639	7,653	-1,014	-13.2%
	Mental health	6,556	6,264	292	4.7%
<b>Babies born in Mid North Coast public hospitals</b>	507	552	-45	-8.2%	

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(n/a) not applicable

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