

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	6,028	5,876	152	2.6%	
ED Attendances	19,052	19,110	-58	-0.3%	
Emergency presentations	18,777	18,831	-54	-0.3%	
Emergency presentation by triage category	T1: Resuscitation	104	129	-25	-19.4%
	T2: Emergency	3,843	3,852	-9	-0.2%
	T3: Urgent	6,204	6,242	-38	-0.6%
	T4: Semi-urgent	7,496	7,462	34	0.5%
	T5: Non-urgent	1,130	1,146	-16	-1.4%
Admissions to hospital from EDs	5,422	6,816	-1,394	-20.5%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	17m	13m	4m	9m
	T2: Emergency 90th percentile time to treatment	57m	49m	8m	28m
	% started treatment on time	29.1%	42.2%	-13.1 percentage points	57.2%
	Median time to treatment	42m	40m	2m	22m
	T3: Urgent 90th percentile time to treatment	2h 32m	2h 24m	8m	1h 18m
	% started treatment on time	37.9%	40.0%	-2.1 percentage points	66.0%
	Median time to treatment	45m	42m	3m	31m
	T4: Semi-urgent 90th percentile time to treatment	2h 33m	2h 24m	9m	1h 55m
	% started treatment on time	60.2%	63.0%	-2.8 percentage points	73.6%
	Median time to treatment	40m	31m	9m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 33m	2h 04m	29m	1h 58m
	% started treatment on time	84.6%	88.8%	-4.2 percentage points	90.5%
Patients starting treatment on time %	47.3%	52.3%	-5.0 percentage points	68.3%	
Median time to leave the ED	4h 01m	3h 40m	21m	3h 40m	
90th percentile time to leave the ED	11h 48m	10h 17m	91m	9h 46m	
Patients leaving the ED within four hours of presentation	49.8%	57.4%	-7.6 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	13m
	90th percentile transfer of care time (minutes)	41m	33m	8m	39m
	Percent on target	83.8%	88.0%	-4.2 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,976	1,858	118	6.4%
Urgency category				
Urgent	567	545	22	4.0%
Semi-urgent	670	571	99	17.3%
Non-urgent	708	659	49	7.4%
Patients on waiting list ready for elective surgery at the end of quarter	2,875	2,802	73	2.6%
Urgency category				
Urgent	52	37	15	40.5%
Semi-urgent	528	480	48	10.0%
Non-urgent	2,295	2,285	10	0.4%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	11 days	2 days	10 days
		90th percentile	25 days	27 days	-2 days	25 days
	Semi-urgent	Median	65 days	48 days	17 days	48 days
		90th percentile	108 days	95 days	13 days	100 days
	Non-urgent	Median	363 days	277 days	86 days	284 days
		90th percentile	459 days	371 days	88 days	442 days
Elective surgery procedures performed on time	All procedures	74.8%	91%	-16.2 percentage points	84.9%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	76.1%	86.3%	-10.2 percentage points	85.9%	
	Non-urgent	53.2%	87.7%	-34.5 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	15,912	16,809	-897	-5.3%
	Acute	15,068	15,949	-881	-5.5%
	Acute Overnight	8,419	9,119	-700	-7.7%
	Acute Same Day	6,649	6,830	-181	-2.7%
	Non-acute	352	402	-50	-12.4%
	Mental health	492	458	34	7.4%
Average length of stay (days)	Acute	3.1	2.9	0.2	
	Acute Overnight	4.7	4.4	0.3	
	Non-acute	16.1	14.0	2.1	
	Mental health	11.9	13.0	-1.1	
Hospital bed days	All bed days	57,790	58,501	-711	-1.2%
	Acute	46,284	46,898	-614	-1.3%
	Non-acute	5,667	5,632	35	0.6%
	Mental health	5,839	5,971	-132	-2.2%
Babies born in Nepean Hospital	937	986	-49	-5.0%	

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(n/a) not applicable

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