

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,660	2,419	241	10.0%	
ED Attendances	12,880	13,916	-1,036	-7.4%	
Emergency presentations	12,490	13,435	-945	-7.0%	
Emergency presentation by triage category	T1: Resuscitation	126	107	19	17.8%
	T2: Emergency	2,097	2,122	-25	-1.2%
	T3: Urgent	6,164	6,134	30	0.5%
	T4: Semi-urgent	3,564	4,221	-657	-15.6%
	T5: Non-urgent	539	851	-312	-36.7%
Admissions to hospital from EDs	4,047	4,505	-458	-10.2%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	18m	17m	1m	24m
	% started treatment on time	68.7%	73.6%	-4.9 percentage points	67.3%
	Median time to treatment	16m	16m	0m	21m
	T3: Urgent 90th percentile time to treatment	47m	48m	-1m	1h 11m
	% started treatment on time	77.6%	77.8%	-0.2 percentage points	69.1%
	Median time to treatment	16m	14m	2m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 10m	1h 05m	5m	1h 48m
	% started treatment on time	86.7%	88.4%	-1.7 percentage points	75.9%
	Median time to treatment	16m	12m	4m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 15m	1h 01m	14m	1h 17m
	% started treatment on time	96.8%	97.5%	-0.7 percentage points	95.5%
Patients starting treatment on time %	79.5%	81.6%	-2.1 percentage points	75.6%	
Median time to leave the ED	2h 27m	2h 16m	11m	2h 55m	
90th percentile time to leave the ED	7h 13m	5h 39m	94m	7h 56m	
Patients leaving the ED within four hours of presentation	72.0%	78.2%	-6.2 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	10m	9m	1m	12m
	90th percentile transfer of care time (minutes)	26m	30m	-4m	33m
	Percent on target	92.5%	89.9%	2.6 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	999	1,022	-23	-2.3%	
Urgency category	Urgent	217	312	-95	-30.4%
	Semi-urgent	403	322	81	25.2%
	Non-urgent	329	280	49	17.5%
Patients on waiting list ready for elective surgery at the end of quarter	1,210	1,177	33	2.8%	
Urgency category	Urgent	29	29	0	0.0%
	Semi-urgent	245	198	47	23.7%
	Non-urgent	936	950	-14	-1.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	19 days	15 days	4 days	15 days
		90th percentile	29 days	28 days	1 days	28 days
	Semi-urgent	Median	47 days	55 days	-8 days	57 days
		90th percentile	87 days	95 days	-8 days	103 days
	Non-urgent	Median	319 days	229 days	90 days	340 days
		90th percentile	432 days	467 days	-35 days	450 days
Elective surgery procedures performed on time	All procedures	87.9%	88.5%	-0.6 percentage points	78.1%	
	Urgent	99.5%	99.7%	-0.2 percentage points	99.6%	
	Semi-urgent	94.0%	88.8%	5.2 percentage points	86.2%	
	Non-urgent	72.6%	75.7%	-3.1 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	8,601	9,012	-411	-4.6%
	Acute	8,280	8,695	-415	-4.8%
	Acute Overnight	4,281	4,616	-335	-7.3%
	Acute Same Day	3,999	4,079	-80	-2.0%
	Non-acute	133	119	14	11.8%
	Mental health	188	198	-10	-5.1%
Average length of stay (days)	Acute	2.3	2.2	0.1	
	Acute Overnight	3.6	3.3	0.3	
	Non-acute	10.1	6.8	3.3	
	Mental health	12.4	11.5	0.9	
Hospital bed days	All bed days	23,116	22,595	521	2.3%
	Acute	19,437	19,512	-75	-0.4%
	Non-acute	1,345	806	539	66.9%
	Mental health	2,334	2,277	57	2.5%
Babies born in The Tweed Hospital	221	255	-34	-13.3%	

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(n/a) not applicable

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