

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,018	1,061	-43	-4.1%	
ED Attendances	4,765	5,059	-294	-5.8%	
Emergency presentations	4,601	4,835	-234	-4.8%	
Emergency presentation by triage category	T1: Resuscitation	26	22	4	18.2%
	T2: Emergency	568	522	46	8.8%
	T3: Urgent	1,709	1,825	-116	-6.4%
	T4: Semi-urgent	1,827	2,079	-252	-12.1%
	T5: Non-urgent	471	387	84	21.7%
Admissions to hospital from EDs	972	1,006	-34	-3.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	9m
	T2: Emergency 90th percentile time to treatment	25m	22m	3m	26m
	% started treatment on time	63.3%	66.0%	-2.7 percentage points	61.4%
	Median time to treatment	26m	20m	6m	20m
	T3: Urgent 90th percentile time to treatment	1h 42m	1h 07m	35m	1h 14m
	% started treatment on time	58.8%	69.7%	-10.9 percentage points	68.8%
	Median time to treatment	35m	31m	4m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 19m	2h 04m	15m	1h 54m
	% started treatment on time	69.2%	72.0%	-2.8 percentage points	75.7%
T5: Non-urgent	Median time to treatment	30m	28m	2m	26m
	90th percentile time to treatment	2h 09m	2h 11m	-2m	1h 56m
	% started treatment on time	87.4%	86.2%	1.2 percentage points	90.8%
Patients starting treatment on time %	66.0%	71.5%	-5.5 percentage points	72.6%	
Median time to leave the ED	2h 59m	2h 35m	24m	2h 35m	
90th percentile time to leave the ED	6h 12m	5h 58m	14m	6h 34m	
Patients leaving the ED within four hours of presentation	71.9%	75.9%	-4.0 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	13m	10m	3m	12m
	90th percentile transfer of care time (minutes)	46m	31m	15m	28m
	Percent on target	80.3%	89.1%	-8.8 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	427	474	-47	-9.9%
Urgency category				
Urgent	104	51	53	103.9%
Semi-urgent	134	139	-5	-3.6%
Non-urgent	186	283	-97	-34.3%
Patients on waiting list ready for elective surgery at the end of quarter	659	577	82	14.2%
Urgency category				
Urgent	8	12	-4	-33.3%
Semi-urgent	124	83	41	49.4%
Non-urgent	527	482	45	9.3%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	9 days	8 days	16 days
		90th percentile	28 days	(*)		27 days
	Semi-urgent	Median	51 days	41 days	10 days	55 days
		90th percentile	80 days	80 days	0 days	89 days
	Non-urgent	Median	328 days	316 days	12 days	336 days
		90th percentile	386 days	385 days	1 days	413 days
Elective surgery procedures performed on time	All procedures	86.6%	90.1%	-3.5 percentage points	83.5%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.9%	
	Semi-urgent	99.3%	97.8%	1.5 percentage points	91.4%	
	Non-urgent	69.9%	84.5%	-14.6 percentage points	71.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	2,724	2,911	-187	-6.4%
	Acute	2,383	2,508	-125	-5.0%
	Acute Overnight	1,230	1,275	-45	-3.5%
	Acute Same Day	1,153	1,233	-80	-6.5%
	Non-acute	118	133	-15	-11.3%
	Mental health	223	270	-47	-17.4%
Average length of stay (days)	Acute	2.4	2.5	-0.1	
	Acute Overnight	3.7	3.9	-0.2	
	Non-acute	8.3	9.4	-1.1	
	Mental health	8.3	8.6	-0.3	
Hospital bed days	All bed days	8,563	9,735	-1,172	-12.0%
	Acute	5,735	6,177	-442	-7.2%
	Non-acute	977	1,244	-267	-21.5%
	Mental health	1,851	2,314	-463	-20.0%
Babies born in Goulburn Base Hospital and Health Service	59	70	-11	-15.7%	

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(n/a) not applicable

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