

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,251	1,251	0	0.0%	
ED Attendances	11,572	7,084	4,488	63.4%	
Emergency presentations	7,282	7,006	276	3.9%	
Emergency presentation by triage category	T1: Resuscitation	25	27	-2	-7.4%
	T2: Emergency	726	586	140	23.9%
	T3: Urgent	2,626	2,695	-69	-2.6%
	T4: Semi-urgent	3,327	3,105	222	7.1%
	T5: Non-urgent	578	593	-15	-2.5%
Admissions to hospital from EDs	1,996	1,969	27	1.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	9m
	T2: Emergency 90th percentile time to treatment	16m	16m	0m	26m
	% started treatment on time	81.4%	79.6%	1.8 percentage points	61.4%
	Median time to treatment	12m	17m	-5m	20m
	T3: Urgent 90th percentile time to treatment	48m	1h 04m	-16m	1h 14m
	% started treatment on time	81.7%	74.2%	7.5 percentage points	68.8%
	Median time to treatment	11m	15m	-4m	26m
	T4: Semi-urgent 90th percentile time to treatment	1h 14m	1h 26m	-12m	1h 54m
	% started treatment on time	87.0%	85.0%	2.0 percentage points	75.7%
	Median time to treatment	8m	11m	-3m	26m
	T5: Non-urgent 90th percentile time to treatment	1h 04m	1h 15m	-11m	1h 56m
	% started treatment on time	97.4%	96.8%	0.6 percentage points	90.8%
Patients starting treatment on time %	85.2%	81.3%	3.9 percentage points	72.6%	
Median time to leave the ED	1h 21m	2h 29m	-68m	2h 35m	
90th percentile time to leave the ED	5h 05m	8h 23m	-198m	6h 34m	
Patients leaving the ED within four hours of presentation	85.5%	73.8%	11.7 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	12m
	90th percentile transfer of care time (minutes)	23m	47m	-24m	28m
	Percent on target	93.1%	82.7%	10.4 percentage points	91.2%

Notes: For Bathurst Health Service, 87.8% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	431	484	-53	-11.0%
Urgency category				
Urgent	76	90	-14	-15.6%
Semi-urgent	111	128	-17	-13.3%
Non-urgent	217	239	-22	-9.2%
Patients on waiting list ready for elective surgery at the end of quarter	840	870	-30	-3.4%
Urgency category				
Urgent	13	<5		
Semi-urgent	58	55	3	5.5%
Non-urgent	769	815	-46	-5.6%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	15 days	3 days	16 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	57 days	41 days	16 days	55 days
		90th percentile	90 days	82 days	8 days	89 days
	Non-urgent	Median	326 days	292 days	34 days	336 days
		90th percentile	395 days	359 days	36 days	413 days
Elective surgery procedures performed on time	All procedures	87.9%	98%	-10.1 percentage points	83.5%	
	Urgent	100.0%	98.9%	1.1 percentage points	99.9%	
	Semi-urgent	91.0%	98.4%	-7.4 percentage points	91.4%	
	Non-urgent	82.0%	97.5%	-15.5 percentage points	71.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	4,154	4,127	27	0.7%
	Acute	4,008	3,949	59	1.5%
	Acute Overnight	1,854	1,717	137	8.0%
	Acute Same Day	2,154	2,232	-78	-3.5%
	Non-acute	115	102	13	12.7%
	Mental health	31	76	-45	-59.2%
Average length of stay (days)	Acute	2.1	2.3	-0.2	
	Acute Overnight	3.3	3.9	-0.6	
	Non-acute	12.4	14.8	-2.4	
	Mental health	14.3	9.6	4.7	
Hospital bed days	All bed days	10,176	11,222	-1,046	-9.3%
	Acute	8,306	8,981	-675	-7.5%
	Non-acute	1,428	1,512	-84	-5.6%
	Mental health	442	729	-287	-39.4%
Babies born in Bathurst Health Service	111	111	0	0.0%	

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(n/a) not applicable

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