

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,309	2,148	161	7.5%
All ED presentations		9,039	7,929	1,110	14.0%
Emergency presentations		8,714	7,714	1,000	13.0%
Triage category	T1: Resuscitation	58	51	7	13.7%
	T2: Emergency	898	877	21	2.4%
	T3: Urgent	3,069	2,739	330	12.0%
	T4: Semi-urgent	3,844	3,322	522	15.7%
	T5: Non-urgent	845	725	120	16.6%
Admissions to hospital from EDs		3,775	3,457	318	9.2%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		8,119	7,850	269	3.4%
All acute episodes		7,827	7,770	57	0.7%
Overnight episodes		4,326	4,206	120	2.9%
Same-day episodes		3,501	3,564	-63	-1.8%
Non-acute		292	80	212	265.0%
Average length of stay (days)	Acute	2.8	3.2	-0.4	-12.5%
	Acute overnight episodes	4.3	5.0	-0.7	-14.0%
	Non-acute	12.1	8.6	3.5	40.7%
Hospital bed days	All bed days	25,698	25,472	226	0.9%
	Acute	22,170	24,786	-2,616	-10.6%
	Non-acute	3,528	686	2,842	414.3%
Babies born in Lismore Base Hospital		308	305	3	1.0%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,210	1,177	33	2.8%
Urgency category	Urgent	372	337	35	10.4%
	Semi-urgent	346	374	-28	-7.5%
	Non-urgent	424	392	32	8.2%
Patients on waiting list ready for elective surgery at the end of quarter		1,763	1,589	174	11.0%
Urgency category	Urgent	61	28	33	117.9%
	Semi-urgent	214	225	-11	-4.9%
	Non-urgent	1,488	1,336	152	11.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	6m	2m
		90th percentile time to treatment	20m	15m	5m
		% started treatment on time	71%	80.9%	-9.9 percentage points
	T3: Urgent	Median time to treatment	28m	25m	3m
		90th percentile time to treatment	1h 48m	1h 38m	10m
		% started treatment on time	54.6%	57.9%	-3.3 percentage points
	T4: Semi-urgent	Median time to treatment	51m	43m	8m
		90th percentile time to treatment	2h 41m	2h 23m	18m
		% started treatment on time	57.5%	61.6%	-4.1 percentage points
	T5: Non-urgent	Median time to treatment	50m	47m	3m
		90th percentile time to treatment	2h 35m	2h 24m	11m
		% started treatment on time	79.9%	86.5%	-6.6 percentage points
<b>Patients starting treatment on time %</b>			59.9%	64.6%	-4.7 percentage points
<b>Median time to leave the ED</b>			3h 18m	3h 04m	14m
<b>90th percentile time to leave the ED</b>			11h 00m	8h 37m	143m
<b>Patients leaving the ED within four hours of presentation</b>			59.5%	63.6%	-4.1 percentage points
Transfer of care	Median transfer of care time (minutes)		16m	15m	1
	90th percentile transfer of care time (minutes)		55m	53m	2m
	Percent on target		75.4%	76.6%	-1.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	8 days	7 days	1 days
		90th percentile	22 days	23 days	-1 days
	Semi-urgent	Median	48 days	48 days	0 days
		90th percentile	82 days	82 days	0 days
	Non-urgent	Median	325 days	330 days	-5 days
		90th percentile	362 days	361 days	1 days
Elective surgery procedures performed on time	All procedures		97.8%	97.8%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.3%	99.5%	-1.2 percentage points
	Non-urgent		95.5%	94.4%	1.1 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed