

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		10,789	10,378	411	4.0%
All ED presentations		40,938	38,918	2,020	5.2%
Emergency presentations		39,931	38,021	1,910	5.0%
Triage category	T1: Resuscitation	228	248	-20	-8.1%
	T2: Emergency	4,475	4,108	367	8.9%
	T3: Urgent	14,307	13,878	429	3.1%
	T4: Semi-urgent	18,113	17,341	772	4.5%
	T5: Non-urgent	2,808	2,446	362	14.8%
Admissions to hospital from EDs		9,713	8,830	883	10.0%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		23,336	**		
	All acute episodes	21,384	**		
	Overnight	11,947	**		
	Same-day	9,437	**		
	Non-acute	1,414	**		
	Mental health	538	**		
Average length of stay (days)	Acute	3.0	**		
	Acute overnight episodes	4.5	**		
	Non-acute	13.7	**		
	Mental health	17.3	**		
Hospital bed days	All bed days	92,067	**		
	Acute	63,435	**		
	Non-acute	19,336	**		
	Mental health	9,296	**		
Babies born in Illawarra Shoalhaven public hospitals		869	848	21	2.5%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		3,166	3,130	36	1.2%
Urgency category	Urgent	731	740	-9	-1.2%
	Semi-urgent	917	987	-70	-7.1%
	Non-urgent	1,322	1,162	160	13.8%
Patients on waiting list ready for elective surgery at the end of quarter		6,000	5,477	523	9.5%
Urgency category	Urgent	139	115	24	20.9%
	Semi-urgent	839	696	143	20.5%
	Non-urgent	5,022	4,666	356	7.6%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	25m	24m	1m
		% started treatment on time	62.8%	62.3%	0.5 percentage points
	T3: Urgent	Median time to treatment	23m	24m	-1m
		90th percentile time to treatment	1h 24m	1h 23m	1m
		% started treatment on time	65.3%	64.2%	1.1 percentage points
	T4: Semi-urgent	Median time to treatment	25m	27m	-2m
		90th percentile time to treatment	1h 51m	1h 45m	6m
		% started treatment on time	76.4%	76.7%	-0.3 percentage points
	T5: Non-urgent	Median time to treatment	23m	22m	1m
		90th percentile time to treatment	1h 39m	1h 32m	7m
		% started treatment on time	93.9%	95.7%	-1.8 percentage points
Patients starting treatment on time %			71.8%	71.5%	0.3 percentage points
Median time to leave the ED			2h 56m	2h 56m	0m
90th percentile time to leave the ED			7h 46m	9h 07m	-81m
Patients leaving the ED within four hours of presentation			71.7%	69.0%	2.7 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		26m	32m	-6m
	Percent on target		92.2%	88.2%	4.0 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	10 days	10 days	0 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	65 days	60 days	5 days
		90th percentile	92 days	90 days	2 days
	Non-urgent	Median	321 days	327 days	-6 days
		90th percentile	371 days	365 days	6 days
Elective surgery procedures performed on time	All procedures		91.3%	92.9%	-1.6 percentage points
	Urgent		100%	99.5%	0.5 percentage points
	Semi-urgent		89.4%	90.2%	-0.8 percentage points
	Non-urgent		87.8%	91.1%	-3.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed