

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,203	2,187	16	0.7%
All ED presentations		8,785	8,900	-115	-1.3%
Emergency presentations		8,701	8,658	43	0.5%
Triage category	T1: Resuscitation	42	29	13	44.8%
	T2: Emergency	1,168	1,181	-13	-1.1%
	T3: Urgent	3,181	3,469	-288	-8.3%
	T4: Semi-urgent	3,845	3,527	318	9.0%
	T5: Non-urgent	465	452	13	2.9%
Admissions to hospital from EDs		3,078	3,261	-183	-5.6%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		6,609	**		
	All acute episodes	6,383	**		
	Overnight	3,391	**		
	Same-day	2,992	**		
	Non-acute	135	**		
	Mental health	91	**		
Average length of stay (days)	Acute	2.6	**		
	Acute overnight episodes	4.0	**		
	Non-acute	9.4	**		
	Mental health	13.7	**		
Hospital bed days	All bed days	18,958	**		
	Acute	16,438	**		
	Non-acute	1,269	**		
	Mental health	1,251	**		
Babies born in Port Macquarie Base Hospital		208	186	22	11.8%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		856	875	-19	-2.2%
Urgency category	Urgent	138	138	0	0.0%
	Semi-urgent	301	294	7	2.4%
	Non-urgent	355	387	-32	-8.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,116	1,266	-150	-11.8%
Urgency category	Urgent	34	27	7	25.9%
	Semi-urgent	155	154	1	0.6%
	Non-urgent	927	1,085	-158	-14.6%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	10m	-1m
		90th percentile time to treatment	21m	24m	-3m
		% started treatment on time	64.6%	51.4%	13.2 percentage points
	T3: Urgent	Median time to treatment	19m	22m	-3m
		90th percentile time to treatment	57m	1h 00m	-3m
		% started treatment on time	70.5%	66.6%	3.9 percentage points
	T4: Semi-urgent	Median time to treatment	26m	27m	-1m
		90th percentile time to treatment	1h 37m	1h 28m	9m
		% started treatment on time	76.8%	78.9%	-2.1 percentage points
	T5: Non-urgent	Median time to treatment	26m	25m	1m
		90th percentile time to treatment	1h 40m	1h 37m	3m
		% started treatment on time	93.9%	93.1%	0.8 percentage points
Patients starting treatment on time %			73.1%	69.9%	3.2 percentage points
Median time to leave the ED			2h 43m	2h 38m	5m
90th percentile time to leave the ED			8h 21m	6h 46m	95m
Patients leaving the ED within four hours of presentation			71.0%	76.2%	-5.2 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1m
	90th percentile transfer of care time (minutes)		36m	26m	10m
	Percent on target		86.1%	93.1%	-7.0 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	15 days	15 days	0 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	50 days	53 days	-3 days
		90th percentile	81 days	85 days	-4 days
	Non-urgent	Median	271 days	274 days	-3 days
		90th percentile	346 days	343 days	3 days
Elective surgery procedures performed on time	All procedures		98.9%	96.8%	2.1 percentage points
	Urgent		99.3%	100%	-0.7 percentage points
	Semi-urgent		98.3%	93.5%	4.8 percentage points
	Non-urgent		99.2%	98.2%	1.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed