Healthcare Quarterly

Western NSW LHD



| Emergency department activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
|---|--|------------------------|------------------------|-----------------|-----------------------|
| All arrivals at ED by ambulance | | 7,733 | 7,624 | 109 | 1.4% |
| All ED presentations | | 44,654 | 45,395 | -741 | -1.6% |
| Emergency presentations | | 41,889 | 42,708 | -819 | -1.9% |
| Triage category | T1: Resuscitation T2: Emergency T3: Urgent | 225 4,359 11,588 | 196 4,291 11,330 | 29 68 258 | 14.8% 1.6% 2.3% |
| | T4: Semi-urgent T5: Non-urgent | 17,922 7,795 | 17,528 9,363 | 394 -1,568 | 2.2% |
| Admissions to hospital | from EDs | 7,401 | 7,410 | -9 | -0.1% |
| Admitted patient activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
| All admitted patient episodes | | 19,278 | ** | | |
| | All acute episodes | 18,455 | ** | | |
| | Overnight Same-day | 10,671 7,784 | ** | | |
| | Non-acute | 372 | ** | | |
| | Mental health | 451 | ** | | |
| Average length of stay (days) | Acute | 2.7 | ** | | |
| | Acute overnight episodes | 3.9 | ** | | |
| | Non-acute | 14.4 | ** | | |
| | Mental health | 22.0 | ** | | |
| Hospital bed days | All bed days | 64,902 | ** | | |
| | Acute | 49,648 | ** | | |
| | Non-acute | 5,346 | ** | | |
| | Mental health | 9,908 | ** | | |
| Babies born in Western NSW public hospitals | | 826 | 875 | -49 | -5.6% |
| Elective surgery activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
| Elective surgery procedures performed | | 2,453 | 2,315 | 138 | 6.0% |
| Urgency category | Urgent | 365 | 325 | 40 | 12.3% |
| | Semi-urgent | 690 | 627 | 63 | 10.0% |
| | Non-urgent | 1,178 | 1,140 | 38 | 3.3% |
| Patients on waiting list ready for elective surgery at the end of quarter | | 4,357 | 4,219 | 138 | 3.3% |
| Urgency category | Urgent | 81 | 76 | 5 | 6.6% |
| | Semi-urgent | 522 | 466 | 56 | 12.0% |
| | Non-urgent | 3,754 | 3,677 | 77 | 2.1% |
| | | | | | |

^{**} These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

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| Emergency department performance | | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | |
|---|---|-----------------------------------|--------------|--------------|------------------------|--|
| | | Median time to treatment | 7m | 6m | 1m | |
| Time to treatment by triage category | T2: Emergency | 90th percentile time to treatment | 19m | 17m | 2m | |
| | | % started treatment on time | 76.1% | 78.9% | -2.8 percentage points | |
| | | Median time to treatment | 15m | 15m | 0m | |
| | T3: Urgent | 90th percentile time to treatment | 49m | 49m | 0m | |
| | | % started treatment on time | 79% | 79.3% | -0.3 percentage points | |
| | | Median time to treatment | 17m | 16m | 1m | |
| | T4: Semi-urgent | 90th percentile time to treatment | 1h 09m | 1h 09m | 0m | |
| | | % started treatment on time | 87.5% | 87.8% | -0.3 percentage points | |
| | | Median time to treatment | 14m | 13m | 1m | |
| | T5: Non-urgent | 90th percentile time to treatment | 1h 12m | 1h 20m | -8m | |
| | | % started treatment on time | 96.4% | 95.9% | 0.5 percentage points | |
| Patients starting treatment on time % | | | 85.5% | 86.3% | -0.8 percentage points | |
| Median time to leave the ED | | | 1h 44m | 1h 45m | -1m | |
| 90th percentile time to leave the ED | | | 5h 39m | 5h 45m | -6m | |
| Patients leaving the ED within four hours of presentation | | | 83.4% | 82.8% | 0.6 percentage points | |
| | Median transfer of care time (minutes) | | 10m | 12m | -2m | |
| Transfer of care | 90th percentile transfer of care time (minutes) | | 23m | 35m | -12m | |
| | Percent on target | | 93.8% | 87.1% | 6.7 percentage points | |
| Elective surgery perfomance | | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | |
| Waiting time (days) | Urgent | Median | 14 days | 14 days | 0 days | |
| | | 90th percentile | 25 days | 26 days | -1 days | |
| | | Median | 51 days | 49 days | 2 days | |
| | Semi-urgent | 90th percentile | 84 days | 83 days | 1 days | |
| | | Median | 294 days | 291 days | 3 days | |
| | Non-urgent | 90th percentile | 354 days | 356 days | -2 days | |
| Elective surgery procedures performed on time | All procedures | | 99.5% | 98.9% | 0.6 percentage points | |
| | Urgent | | 100% | 99.7% | 0.3 percentage points | |
| | Semi-urgent | | 99.1% | 99.2% | -0.1 percentage points | |
| | Non-urgent | Non-urgent | | 98.6% | 0.9 percentage points | |
| | | | | | | |

^(*) Suppressed due to small numbers and to protect patient privacy