Healthcare Quarterly, Jan-Mar 2019

St George Hospital

Principal referral (A1)



Emergency department activity

| | | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change |
|--|-------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance | | 5,352 | 5,117 | 235 | 4.6% |
| All ED presentations | | 20,961 | 19,914 | 1,047 | 5.3% |
| All emergency presentations | | 20,789 | 19,747 | 1,042 | 5.3% |
| | T1: Resuscitation | 166 | 116 | 50 | 43.1% |
| | T2: Emergency | 2,462 | 2,091 | 371 | 17.7% |
| Emergency presentation by triage category | T3: Urgent | 9,859 | 8,060 | 1,799 | 22.3% |
| inage category | T4: Semi-urgent | 7,238 | 8,150 | -912 | -11.2% |
| | T5: Non-urgent | 1,064 | 1,330 | -266 | -20.0% |
| Admissions to hospital from EDs | | 6,719 | 6,475 | 244 | 3.8% |

Emergency department performance

| | | | Jan-Mar 2019 | Jan-Mar 2018 | Difference | Peer group results |
|---|---|-----------------------------------|--------------|-------------------------|-------------------------|--------------------|
| | | Median time to treatment | 11m | 9m | 2m | 9m |
| | T2: Emergency | 90th percentile time to treatment | 26m | 23m | 3m | 32m |
| | | % started treatment on time | 47.2% | 59.4% | -12.2 percentage points | 56.6% |
| | | Median time to treatment | 27m | 22m | 5m | 24m |
| | T3: Urgent | 90th percentile time to treatment | 1h 17m | 56m | 21m | 1h 28m |
| Time to treatment | | % started treatment on time | 58.6% | 70.2% | -11.6 percentage points | 61.6% |
| by triage category | | Median time to treatment | 39m | 30m | 9m | 33m |
| | T4: Semi-urgent | 90th percentile time to treatment | 1h 37m | 1h 16m | 21m | 1h 59m |
| | | % started treatment on time | 73% | 82.8% | -9.8 percentage points | 71.6% |
| | | Median time to treatment | 39m | 31m | 8m | 33m |
| | T5: Non-urgent | 90th percentile time to treatment | 1h 47m | 1h 22m | 25m | 2h 07m |
| | | % started treatment on time | 93.6% | 96.7% | -3.1 percentage points | 88.4% |
| Patients starting treatment on time % | | 63.7% | 75.8% | -12.1 percentage points | 65.7% | |
| Median time to leave the ED | | 3h 30m | 3h 14m | 16m | 3h 36m | |
| 90th percentile time to leave the ED | | 9h 08m | 7h 18m | 110m | 9h 18m | |
| Patients leaving the ED within four hours of presentation | | 62.9% | 67.4% | -4.5 percentage points | 60.3% | |
| | Median transfer of | care time (minutes) | 13m | 11m | 2m | 13m |
| Transfer of care | 90th percentile transfer of care time (minutes) | | 35m | 22m | 13m | 38m |
| | Percent on target | | 86.5% | 95.9% | -9.4 percentage points | 85.3% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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St George Hospital

Principal referral (A1)



| Elective surgery activity | | | | | | | |
|---|--|---|--|---|--|--|--|
| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change | | | |
| Elective surgery procedures performed | | 1,172 | 90 | 7.7% | | | |
| Urgent | 343 | 325 | 18 | 5.5% | | | |
| Semi-urgent | 532 | 515 | 17 | 3.3% | | | |
| Non-urgent | 310 | 267 | 43 | 16.1% | | | |
| Patients on waiting list ready for elective surgery at the end of quarter | | 1,342 | 259 | 19.3% | | | |
| Urgent | 97 | 56 | 41 | 73.2% | | | |
| Semi-urgent | 449 | 389 | 60 | 15.4% | | | |
| Non-urgent | 1,055 | 897 | 158 | 17.6% | | | |
| | dures performed Urgent Semi-urgent Non-urgent ready for elective surgery at the Urgent Semi-urgent | Jan-Mar 2019 dures performed 1,262 Urgent 343 Semi-urgent 532 Non-urgent 310 ready for elective surgery at the 1,601 Urgent 97 Semi-urgent 449 | Jan-Mar 2019 Jan-Mar 2018 dures performed 1,262 1,172 Urgent 343 325 Semi-urgent 532 515 Non-urgent 310 267 ready for elective surgery at the 1,601 1,342 Urgent 97 56 Semi-urgent 449 389 | Jan-Mar 2019 Jan-Mar 2018 Difference dures performed 1,262 1,172 90 Urgent 343 325 18 Semi-urgent 532 515 17 Non-urgent 310 267 43 ready for elective surgery at the 1,601 1,342 259 Urgent 97 56 41 Semi-urgent 449 389 60 | | | |

Elective surgery performance

| | | | Jan-Mar 2019 | Jan-Mar 2018 | Difference | Peer group results |
|---|----------------|-----------------|--------------|--------------|------------------------|--------------------|
| | Liveent | Median | 14 days | 13 days | 1 days | 8 days |
| Waiting time (days) | Urgent | 90th percentile | 26 days | 27 days | -1 days | 25 days |
| | Semi-urgent | Median | 53 days | 57 days | -4 days | 43 days |
| | | 90th percentile | 99 days | 120 days | -21 days | 86 days |
| | Non-urgent | Median | 192 days | 211 days | -19 days | 190 days |
| | | 90th percentile | 372 days | 378 days | -6 days | 362 days |
| | All procedures | | 89.4% | 83.1% | 6.3 percentage points | 94.9% |
| Elective surgery procedures performed on time | Urgent | | 100% | 96% | 4.0 percentage points | 99.9% |
| | Semi-urgent | | 84.2% | 73.4% | 10.8 percentage points | 93.6% |
| | Non-urgent | | 86.5% | 86.1% | 0.4 percentage points | 92.4% |

Admitted patient activity

| | | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change |
|-----------------------------------|-----------------|--------------|--------------|------------|----------|
| | All episodes | 16,318 | 15,953 | 365 | 2.3% |
| | Acute | 15,213 | 14,850 | 363 | 2.4% |
| | Acute Overnight | 8,562 | 8,406 | 156 | 1.9% |
| Episodes | Acute Same Day | 6,651 | 6,444 | 207 | 3.2% |
| | Non-acute | 886 | 805 | 81 | 10.1% |
| | Mental health | 219 | 298 | -79 | -26.5% |
| Average length of stay (days) | Acute | 3.2 | 3.0 | 0.2 | |
| | Acute Overnight | 4.9 | 4.6 | 0.3 | |
| | Non-acute | 6.3 | 7.0 | -0.7 | |
| | Mental health | 18.9 | 14.6 | 4.3 | |
| Hospital bed days | All bed days | 58,643 | 55,030 | 3,613 | 6.6% |
| | Acute | 48,924 | 45,091 | 3,833 | 8.5% |
| | Non-acute | 5,584 | 5,599 | -15 | -0.3% |
| | Mental health | 4,135 | 4,340 | -205 | -4.7% |
| Babies born in St George Hospital | | 578 | 593 | -15 | -2.5% |

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