

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		3,028	2,521	507	20.1%
All ED presentations		10,956	9,944	1,012	10.2%
All emergency presentations		10,156	9,332	824	8.8%
Emergency presentation by triage category	T1: Resuscitation	66	56	10	17.9%
	T2: Emergency	1,152	1,036	116	11.2%
	T3: Urgent	3,714	3,303	411	12.4%
	T4: Semi-urgent	4,206	3,777	429	11.4%
	T5: Non-urgent	1,018	1,160	-142	-12.2%
Admissions to hospital from EDs		3,594	3,406	188	5.5%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	6m	1m	8m
	T2: Emergency 90th percentile time to treatment	11m	11m	0m	29m
	% started treatment on time	86.8%	88.3%	-1.5 percentage points	63.8%
	Median time to treatment	22m	17m	5m	23m
	T3: Urgent 90th percentile time to treatment	1h 18m	59m	19m	1h 27m
	% started treatment on time	65.8%	74.8%	-9.0 percentage points	63.7%
	Median time to treatment	30m	22m	8m	32m
	T4: Semi-urgent 90th percentile time to treatment	2h 11m	1h 44m	27m	2h 03m
	% started treatment on time	71.4%	77.8%	-6.4 percentage points	72.0%
	Median time to treatment	29m	21m	8m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 03m	1h 34m	29m	2h 02m
	% started treatment on time	89.4%	94.5%	-5.1 percentage points	89.6%
Patients starting treatment on time %		72.9%	80.0%	-7.1 percentage points	69.1%
Median time to leave the ED		2h 54m	2h 42m	12m	3h 18m
90th percentile time to leave the ED		8h 21m	7h 47m	34m	8h 47m
Patients leaving the ED within four hours of presentation		70.2%	72.8%	-2.6 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	13m
	90th percentile transfer of care time (minutes)	32m	27m	5m	38m
	Percent on target	88.2%	91.7%	-3.5 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		994	949	45	4.7%
Urgency category	Urgent	178	171	7	4.1%
	Semi-urgent	319	289	30	10.4%
	Non-urgent	442	448	-6	-1.3%
Patients on waiting list ready for elective surgery at the end of quarter		2,070	1,671	399	23.9%
Urgency category	Urgent	21	27	-6	-22.2%
	Semi-urgent	191	179	12	6.7%
	Non-urgent	1,858	1,465	393	26.8%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	17 days	17 days	0 days	14 days
		90th percentile	28 days	27 days	1 days	27 days
	Semi-urgent	Median	61 days	50 days	11 days	51 days
		90th percentile	88 days	84 days	4 days	85 days
	Non-urgent	Median	316 days	279 days	37 days	282 days
		90th percentile	375 days	355 days	20 days	361 days
Elective surgery procedures performed on time	All procedures		91.4%	97.6%	-6.2 percentage points	95.2%
	Urgent		98.9%	99.4%	-0.5 percentage points	99.8%
	Semi-urgent		95.6%	97.2%	-1.6 percentage points	95.3%
	Non-urgent		85.3%	97.1%	-11.8 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	8,583	8,073	510	6.3%
	Acute	8,188	7,520	668	8.9%
	Acute Overnight	4,295	4,068	227	5.6%
	Acute Same Day	3,893	3,452	441	12.8%
	Non-acute	162	341	-179	-52.5%
	Mental health	233	212	21	9.9%
Average length of stay (days)	Acute	2.5	2.6	-0.1	
	Acute Overnight	3.9	3.9	0.0	
	Non-acute	15.9	6.4	9.5	
	Mental health	16.8	18.7	-1.9	
Hospital bed days	All bed days	26,964	25,405	1,559	6.1%
	Acute	20,468	19,267	1,201	6.2%
	Non-acute	2,579	2,171	408	18.8%
	Mental health	3,917	3,967	-50	-1.3%
Babies born in Coffs Harbour Health Campus		296	268	28	10.4%

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(n/a) not applicable

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