

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		9,125	8,331	794	9.5%
All ED presentations		33,833	31,919	1,914	6.0%
All emergency presentations		33,267	31,279	1,988	6.4%
Emergency presentation by triage category	T1: Resuscitation	186	149	37	24.8%
	T2: Emergency	5,850	5,162	688	13.3%
	T3: Urgent	10,724	10,224	500	4.9%
	T4: Semi-urgent	14,454	13,647	807	5.9%
	T5: Non-urgent	2,053	2,097	-44	-2.1%
Admissions to hospital from EDs		9,521	9,562	-41	-0.4%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Time to treatment by triage category	Median time to treatment	12m	12m	0m	9m
	T2: Emergency 90th percentile time to treatment	45m	45m	0m	29m
	% started treatment on time	43.8%	45.9%	-2.1 percentage points	61.1%
	Median time to treatment	31m	26m	5m	22m
	T3: Urgent 90th percentile time to treatment	2h 21m	2h 09m	12m	1h 23m
	% started treatment on time	49.6%	55.9%	-6.3 percentage points	65.0%
	Median time to treatment	34m	26m	8m	29m
	T4: Semi-urgent 90th percentile time to treatment	2h 30m	2h 12m	18m	1h 57m
	% started treatment on time	66.2%	71.9%	-5.7 percentage points	74.1%
	Median time to treatment	23m	24m	-1m	24m
	T5: Non-urgent 90th percentile time to treatment	2h 02m	2h 04m	-2m	1h 53m
	% started treatment on time	89.8%	89.5%	0.3 percentage points	91.4%
Patients starting treatment on time %		58.0%	63.2%	-5.2 percentage points	70.2%
Median time to leave the ED		3h 24m	3h 17m	7m	3h 01m
90th percentile time to leave the ED		9h 16m	8h 15m	61m	8h 06m
Patients leaving the ED within four hours of presentation		63.2%	67.4%	-4.2 percentage points	68.1%
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	13m
	90th percentile transfer of care time (minutes)	33m	27m	6m	40m
	Percent on target	88.1%	92.1%	-4.0 percentage points	84.4%

Interpret with caution

Time to treatment results for Nepean Blue Mountains LHD, for July to September 2019, should be interpreted with caution due to an update to the emergency department information system at Hawkesbury District Health Services. Please see the Technical Supplement to *Healthcare Quarterly, July to September 2019* for further information.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes

Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		2,805	2,795	10	0.4%
Urgency category	Urgent	584	523	61	11.7%
	Semi-urgent	959	1,032	-73	-7.1%
	Non-urgent	1,141	1,182	-41	-3.5%
Patients on waiting list ready for elective surgery at the end of quarter		4,080	4,377	-297	-6.8%
Urgency category	Urgent	69	67	2	3.0%
	Semi-urgent	702	801	-99	-12.4%
	Non-urgent	3,309	3,509	-200	-5.7%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	11 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	46 days	47 days	-1 days	45 days
		90th percentile	83 days	85 days	-2 days	84 days
	Non-urgent	Median	277 days	279 days	-2 days	241 days
		90th percentile	363 days	361 days	2 days	359 days
Elective surgery procedures performed on time	All procedures		95.2%	96%	-0.8 percentage points	96.6%
	Urgent		100%	99.8%	0.2 percentage points	99.9%
	Semi-urgent		95.9%	96.4%	-0.5 percentage points	96.8%
	Non-urgent		92.2%	93.9%	-1.7 percentage points	94.6%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	19,843	20,075	-232	-1.2%
	Acute	18,558	18,739	-181	-1.0%
	Acute Overnight	10,946	10,761	185	1.7%
	Acute Same Day	7,612	7,978	-366	-4.6%
	Non-acute	723	761	-38	-5.0%
	Mental health	562	575	-13	-2.3%
Average length of stay (days)	Acute	3.1	2.9	0.2	
	Acute Overnight	4.5	4.4	0.1	
	Non-acute	15.9	14.3	1.6	
	Mental health	11.6	13.1	-1.5	
Hospital bed days	All bed days	75,205	73,324	1,881	2.6%
	Acute	57,194	54,900	2,294	4.2%
	Non-acute	11,514	10,878	636	5.8%
	Mental health	6,497	7,546	-1,049	-13.9%
Babies born in Nepean Blue Mountains public hospitals		1,103	1,100	3	0.3%

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(n/a) not applicable

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