

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	9,198	9,011	187	2.1%	
ED Attendances	34,268	34,498	-230	-0.7%	
Emergency presentations	33,736	33,759	-23	-0.1%	
Emergency presentation by triage category	T1: Resuscitation	153	173	-20	-11.6%
	T2: Emergency	5,893	5,916	-23	-0.4%
	T3: Urgent	10,874	11,106	-232	-2.1%
	T4: Semi-urgent	14,677	14,482	195	1.3%
	T5: Non-urgent	2,139	2,082	57	2.7%
Admissions to hospital from EDs	7,985	9,275	-1,290	-13.9%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	13m	11m	2m	9m
	T2: Emergency 90th percentile time to treatment	47m	40m	7m	26m
	% started treatment on time	39.7%	49.6%	-9.9 percentage points	63.1%
	Median time to treatment	29m	26m	3m	20m
	T3: Urgent 90th percentile time to treatment	2h 04m	1h 53m	11m	1h 11m
	% started treatment on time	52.5%	56.5%	-4.0 percentage points	69.3%
	Median time to treatment	33m	27m	6m	27m
	T4: Semi-urgent 90th percentile time to treatment	2h 23m	2h 01m	22m	1h 48m
	% started treatment on time	67.5%	73.5%	-6.0 percentage points	76.4%
	Median time to treatment	28m	22m	6m	14m
	T5: Non-urgent 90th percentile time to treatment	2h 10m	1h 49m	21m	1h 30m
	% started treatment on time	88.4%	91.7%	-3.3 percentage points	94.3%
Patients starting treatment on time %	58.7%	64.6%	-5.9 percentage points	74.1%	
Median time to leave the ED	3h 35m	3h 14m	21m	2h 51m	
90th percentile time to leave the ED	9h 25m	8h 15m	70m	7h 42m	
Patients leaving the ED within four hours of presentation	59.0%	66.4%	-7.4 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	12m
	90th percentile transfer of care time (minutes)	34m	29m	5m	34m
	Percent on target	87.3%	90.6%	-3.3 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	2,969	2,839	130	4.6%
Urgency category				
Urgent	700	695	5	0.7%
Semi-urgent	1,062	948	114	12.0%
Non-urgent	1,141	1,076	65	6.0%
Patients on waiting list ready for elective surgery at the end of quarter	4,498	4,166	332	8.0%
Urgency category				
Urgent	58	37	21	56.8%
Semi-urgent	815	704	111	15.8%
Non-urgent	3,625	3,425	200	5.8%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	13 days	12 days	1 days	12 days
		90th percentile	26 days	27 days	-1 days	26 days
	Semi-urgent	Median	59 days	49 days	10 days	51 days
		90th percentile	108 days	89 days	19 days	95 days
	Non-urgent	Median	330 days	262 days	68 days	320 days
		90th percentile	439 days	364 days	75 days	435 days
Elective surgery procedures performed on time	All procedures	79.1%	93.9%	-14.8 percentage points	82.4%	
	Urgent	99.9%	100.0%	-0.1 percentage points	99.8%	
	Semi-urgent	79.8%	91.4%	-11.6 percentage points	88.3%	
	Non-urgent	65.7%	92.2%	-26.5 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	18,484	19,394	-910	-4.7%
	Acute	17,266	18,109	-843	-4.7%
	Acute Overnight	9,696	10,424	-728	-7.0%
	Acute Same Day	7,570	7,685	-115	-1.5%
	Non-acute	646	748	-102	-13.6%
	Mental health	572	537	35	6.5%
Average length of stay (days)	Acute	3.0	2.9	0.1	
	Acute Overnight	4.6	4.3	0.3	
	Non-acute	16.9	14.3	2.6	
	Mental health	12.5	13.1	-0.6	
Hospital bed days	All bed days	70,355	70,566	-211	-0.3%
	Acute	52,319	52,859	-540	-1.0%
	Non-acute	10,913	10,677	236	2.2%
	Mental health	7,123	7,030	93	1.3%
Babies born in Nepean Blue Mountains public hospitals	1,010	1,055	-45	-4.3%	

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(n/a) not applicable

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